VGB21 Video Terminal

Installation and Operating Information

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Preface

Overview

This guide is for users who want to install and configure the VGB21 video terminal. This guide describes how to connect cables and enter the Set-Up menu to make changes, as needed. This guide also has reference tables for troubleshooting, specifications, and compose sequences.

For more detailed information on programming the terminal, refer to the *VGB20/VGB25 Video Terminal Programmer Information*.

Environment

_____ **Note** _____

This product has been designed and manufactured to minimize the impact to the environment. The packaging is recyclable and the terminal can be returned for proper disposal. The terminal also has power management features that exceed the Environmental Protection Agency (EPA) Energy Star requirements for saving energy.

_____

Before You Start

A small flat-blade screwdriver may be needed to install the communication or the printer cables.

Conventions

The following conventions are used in this document:

Convention	Meaning
Caps Lock Print Screen	Indicates two keys that you must press in combination. Press and hold the first key while you press the second key.
Lock 0	Indicates two keys that you must press in sequence. Press and release the first key before you press the second.
Caps Lock Alt F11	Indicates three keys that you must press in combination, holding the first two down while pressing the third.
kpd	Indicates a key on the numeric keypad.

Proper Setup and Use

Important Information

Certain recent scientific literature suggests that poor posture, work habits, or office equipment setup may cause injuries. Other literature suggests that there is no cause and effect. Because the safety of our users is a great concern, it is important to take the precautions described in Table 1.

IMPORTANT—If you experience pain or discomfort while using the monitor, take a substantial break and review the instructions for posture and work habits. If your pain or discomfort continues when you resume using the monitor, discontinue use and report the condition to your job supervisor or physician.

Table 1 Recommendations for Proper Setup and Use

Adjust		So that your . . .
Chair	1	Feet are flat on the floor or footrest, if needed.
	2	Legs are vertical forming a right angle to the floor.
	3	Weight is off your thighs, and they are horizontal to the floor. Keep the back of your knees away from the seat to avoid compressing the area behind them, which could restrict the blood flow.
	4	Upper body is erect and your lower back is supported with a backrest.
Keyboard	5	Wrists are straight and do not flex more than 15°. They may be supported but should not rest on sharp edges.
	6	Upper arms are straight down at your sides, and elbows are close to your sides to support your arm weight. Forearms are at a 70° to 90° angle.
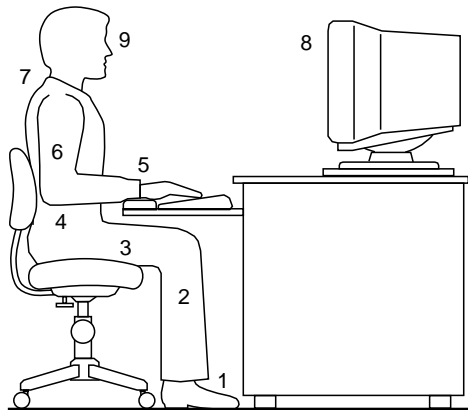
Table 1 (Cont.)   Recommendations for Proper Setup and Use

Adjust		To . . .
Head	7	Avoid neck strain. Your head should incline downward, but no more than 15° to 20°.
Monitor	8	Keep eyes and top of screen level and at the correct distance for proper vision. If you cannot read the screen at different distances, you may need special glasses.
Eyes	9	Avoid eye fatigue, which can be caused by glare, image quality, uncomfortable furniture, eye height, and uncorrected vision. Relax your eyes periodically by looking at distant objects.
Lighting		Avoid direct lighting or sunlight on the screen, which causes glare and reflections. The screen has an antiglare treatment to reduce glare. Adjust the monitor's brightness and contrast controls as needed.
Noise		Keep background noise at a minimum. Background noise above 65 dBA is tiring. Sound-absorbing materials, such as curtains, carpeting, and acoustic tile, can help reduce background noise.
Temperature		20°C to 26°C (68°F to 78°F)
Humidity		30% to 60%
Ventilation		Provide adequate air to avoid fatigue.
Space between monitors		More than 70 cm (28 in) center to center, preferably more than 152 cm (60 in).
Work Breaks		Take periodic work breaks. Morning, lunch, and afternoon breaks meet most recommendations. Take advantage of work breaks to move around and do other activities.

1

Installation and Set-Up

1.1 Installation

Install the tilt/swivel stand.

1. Insert the hooks on the stand into the slots at the bottom of the terminal.

2. Slide the stand to the right until it is locked by the two tabs at the bottom of the terminal. (To remove the stand, press the two tabs.)
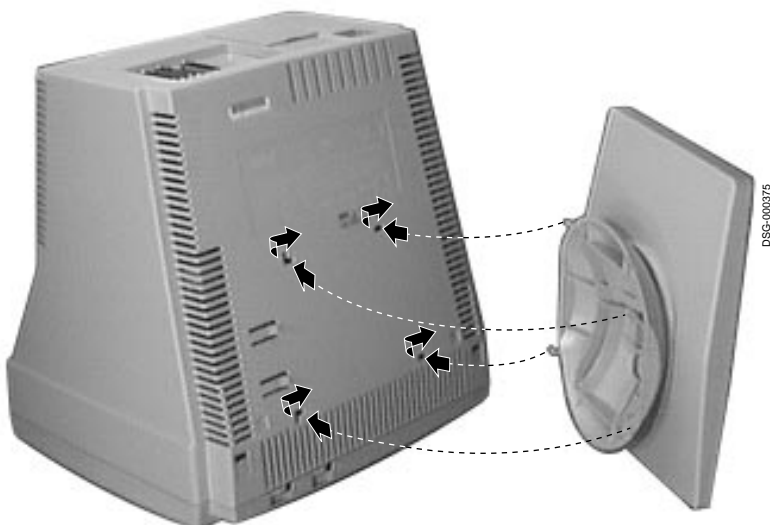
Installation and Set-Up
1.1 Installation

Connect the cables to the terminal.

Connect the cables to the terminal as shown, and plug the power cord into an ac electrical outlet.
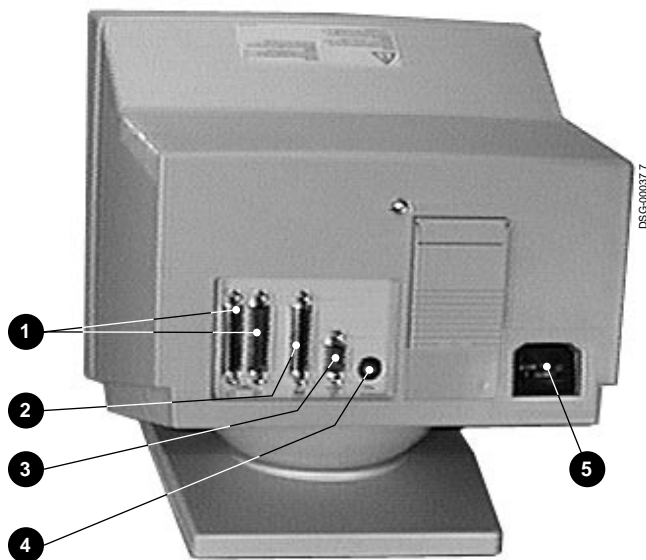
❶ Comm 1, Comm 2 (⇌) (f), ❷ Parallel printer, (∥) (f),
❸ Comm 3 (m) (Serial printer), ❹ Keyboard, ❺ Power cord.

Push the power switch on.
A green light in the switch indicates that power is on.

❶ Power, ❷ Contrast, ❸ Brightness

Power Up Selftest
The terminal takes a few seconds to warm up and complete its power up self-tests. Then, the terminal should display "**Selftest OK**." If a problem occurs, go to the Appendix A.

Installation and Set-Up
1.1 Installation

Keyboards

Figure 1–1   VT Keyboard Layout
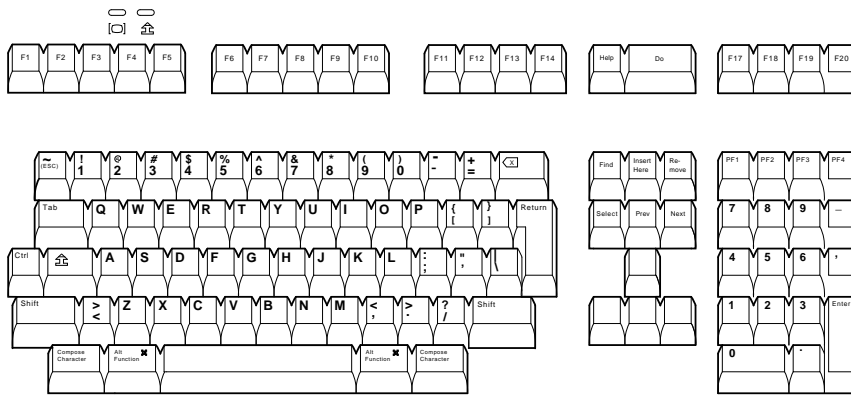
MA-1520a-92.PS

Figure 1–2   PC-Style Keyboard Layout
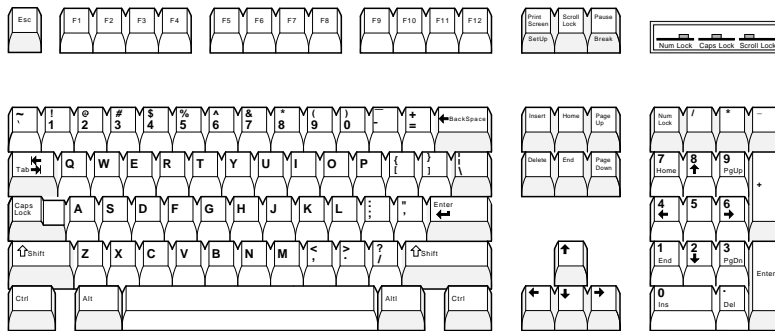
LJ-00226a-TI0.PS

1.2 Set-Up

Overview

Use Set-Up to examine or change the terminal operating features. The Set-Up menu summary at the bottom of the screen are the communication features to get you started in operating the terminal. There are many more Set-Up features in the terminal that you may wish to change.

Before changing the communication Set-Up features, contact your System Manager if necessary.

Printer operations are suspended upon entering Set-Up and are resumed upon exiting Set-Up.

Entering/Exiting Set-Up

To enter or exit Set-Up, perform the following procedures:

On a . . .	Press . . .	Refer to . . .
VT keyboard	F3	Figure 1–1
PC keyboard	Caps Lock Print Screen	Figure 1–2

Installation and Set-Up
1.2 Set-Up

Moving within a Set-Up Menu

Use the arrow keys ($\Leftarrow$, $\Uparrow$, $\Downarrow$, $\Rightarrow$) to move among the menus or within a list, or to select buttons.

In a menu . . .	Indicates . . .
▷	A pull-right submenu is available.
. . .	A dialog box is available for you to specify more information.
● a ○ b ○ c	The menu item with the filled-in circle is enabled. Only one of these items can be enabled at a time.
☑	The menu item with the checkbox is enabled.

Press Enter Return Do or Select to start the action or to choose the currently highlighted feature.

A dimmed menu item does not apply to the currently selected mode.

———————————— **Caution** ————————————

If you disable the **Display** ▷ **CRT Saver** feature, an image may etch onto the screen, which may shorten the terminal's useful life.

———————————————————————————————

Select the Set-Up language.

This language selection is for Set-Up only and does not affect keyboard, character set, or printer settings. As you make changes to some Set-Up parameters, the Set-Up summary line will reflect those changes.

Terminal Set-Up

```
┌─────────────────────────┐
│ Actions              ▶  │
│ Session              ▶  │
│ Display              ▶  │
│ Terminal type        ▶  │
│ ASCII emulation      ▶  │
│ Keyboard             ▶  │
│ Communication        ▶  │
│ Modem                ▶  │
│ Printer              ▶  │
│ Tabs...                 │
│ Set-Up language      ▶  │┌─────────────┐
│─────────────────────────││ ● English   │
│ ▣ On-line               ││ ◇ Français  │
│ Save settings           ││ ◇ Deutsch   │
│ Restore settings        ││ ◇ Español   │
│ Exit Set-Up             ││ ◇ Italiano  │
└─────────────────────────┘└─────────────┘
```
MA047093.GRA
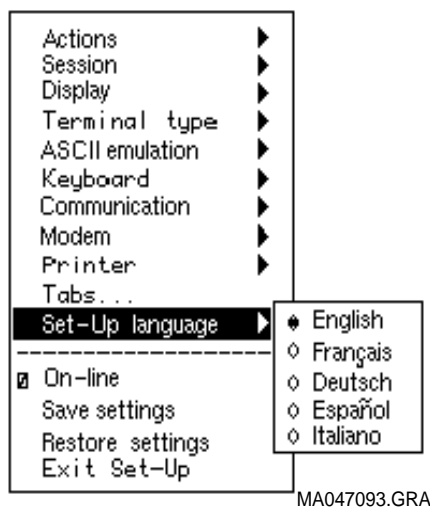
S1=comm1	9600N81	ISO Latin-1	North American	VT520	V 2.1
❶	❷	❸	❹	❺	❻

❶ Port selected, ❷ Transmit speed (9600), Parity (N), Word size (8), Stop bits (1), ❸ Character set, ❹ Keyboard language, ❺ Emulation mode, ❻ Firmware version.

Configuration

The VGB21 allows you to open up to four sessions depending on the communications connections and the host software. As a minimum for each session (S1, S2, S3, and S4), determine the following menu items, and note any change here that you make from the default value.

Menu item	Default	S1	S2	S3	S4
Terminal type ▷ **Emulation mode**	VT520	____	____	____	____
Keyboard ▷ **Keyboard language**	English	____	____	____	____
Communication ▷ **Port select**	See Figure 1–3.	____	____	____	____
Communication ▷ **Word size**	8 bits	____	____	____	____
Communication ▷ **Parity**	None	____	____	____	____
Communication ▷ **Transmit speed**	9600 baud	____	____	____	____
Communication ▷ **Receive speed**	Transmit speed	____	____	____	____
Printer ▷ **Printer type**	ANSI[1]	____	____	____	____

[1]American National Standards Institute

─────────── **Notes** ───────────

For a session to be enabled, it must be assigned to a comm
port. If you assign more than one session to the same comm
port, you must use a terminal server that supports Terminal
Device Session Management Protocol (TD/SMP), or a host that
supports Session Support Utility (SSU).
A port cannot be assigned as both a comm port and a printer
port at the same time.

Selecting Comm = "• none" disables a session. A session that
is dimmed is disabled, but it can still be configured in Set-Up.

_____

Figure 1–3 Communications Port Set-Up Screen

MA047493.GRA
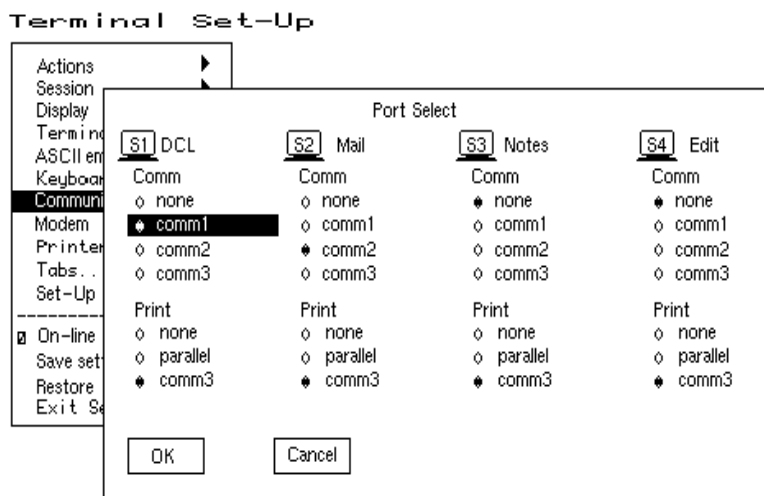
Installation and Set-Up
1.2 Set-Up

Save your settings.

Use one of the following procedures:

Save . . .	Select menu item . . .
Active session only	**Save settings**
All sessions	**Session ▷ Save settings for all**

Then, press Enter or Return.

Restore previously saved settings.

Use one of the following procedures:

Restore . . .	Select menu item . . .
Active session only	**Restore settings**
All sessions you saved	**Session ▷ Restore settings for all**
Factory defaults for all sessions	**Action ▷ Restore factory defaults**

Then, press Enter or Return.

2

Multiple Sessions

2.1 Overview

Multiple sessions extend the VGB21 to act like four terminals in one.
A *session* is an active connection between the terminal and a host
system. See Figure 1–3.

The VGB21 supports up to four sessions using virtual terminals.
Each virtual terminal maintains the full keyboard and display state
of a real physical terminal but shares a single keyboard and display
with other virtual terminals. Before you can login using a virtual
terminal, it must be connected to a host computer.

VGB21 session virtual terminals can be connected directly to a host
computer through any of the three serial communication ports on the
back of the terminal. Since there are only three comm ports, this
method alone can only support three sessions.

To use a fourth session or to reduce the number of serial comm lines
needed, more than one session must be connected through a single
comm port. The VGB21 allows this using a session management
protocol, called TD/SMP (Terminal Device/Session Management
Protocol). TD/SMP allows two or more sessions to share a single
comm line, as long as the other end of the comm line supports the
protocol. To enable TD/SMP at the terminal, you simply assign more
than one session virtual terminal to the same comm port in Set-Up.

TD/SMP is available on most terminal servers or host systems with
SSU software. If you are using a terminal server, check with its
documentation to determine if it can run TD/SMP.

2.2 Using a Terminal Server with TD/SMP

At the `Local>` **prompt, enter the following command:**

> `Local>` **`set port multi enable`** Return

Continue with your login procedure.

To permanently set a terminal server port to use TD/SMP, type:

> `Local>` **`define port multi enable`** Return

Log out from your terminal server, then log back in so your DEFINE command will take effect.

2.2.1 Using SSU Host Software

If your VGB21 is connected directly to a host computer without a terminal server, you can still use TD/SMP by running the Session Support Utility (SSU) on your host computer. On a system that has SSU software, such as OSF/1 or OpenVMS, enable sessions as follows:

> `$` **`MCR SSU`** Return

On a UNIX-style system, open the first using:

> `%` **`SSU`** Return

2.2.2 Opening Another Session

Once TD/SMP is enabled, you can open a new session and switch between them as follows:

1. Press the F4 (Session) key on a VT keyboard; or press Caps Lock 0 *kpd* on a PC keyboard.

2. To go directly to a particular session, press Caps Lock 1 , 2 , 3 or 4 on the numeric keypad. The session number for the current session is displayed at the lower left of the screen.

2.3 Tips for Using Multiple Sessions

- You can display data from two sessions at the same time by dividing the screen into two windows. Press Ctrl F4 (Session) or Ctrl Caps Lock 0 *kpd* to change the window configuration.

- When you choose **Display** ▷ **Framed windows**, you can assign a 30-character name to each session for the window title bar. The first 12 characters of the session name become the session icon name. If the title is a valid host or service name, a terminal server will try to automatically open a connection to that service.

- If you allow a session to be updated from the host, when new data is received that has not been displayed, the session icon at the top of the screen blinks.

- To enable two or more sessions to use the same settings, configure either one, then use **Copy settings from** in the session menu to copy the desired settings to other sessions.

- You can control the number of pages of display memory available to each session from Set-Up by using the **Pages per session...** dialog. The typical terminal has eight pages total. Before you increase pages in one session, you may need to reduce the pages assigned to other sessions. Any data on pages affected will be erased.

- If the session context between the terminal and host is lost due to a power failure or other interruption, you can usually restore the previous session context without starting over by pressing F4 or Caps Lock 0 *kpd*.

- The terminal automatically enables session management when you assign more than one session to a single comm port.

3

Desktop Features

3.1 Invoking Desktop Features

Overview

From the **Actions** menu, you can invoke **Clock, Calculator, Show character sets** and the **Banner message**. When the feature is highlighted (displayed in reverse video), press Enter or Return to enable the feature. A quick start summary of some keyboard features is provided, as well as how to implement the **Accessibility Aid** feature and the **Copy and Paste** function. You can copy and paste within a session and between sessions. Within Set-Up, there are many more features like **Review previous lines** on a page and check the **screen alignment**.

```
Terminal Set-Up

Actions              ▶    Clear display
Session              ▶    Clear communications
Display              ▶    Reset this session
Terminal type        ▶    Restore factory defaults
ASCII emulation      ▶    ------------------
Keyboard             ▶    Clock
Communication        ▶    Calculator
Modem                ▶    Show character sets
Printer              ▶    Banner message ...
Tabs...
Set-Up language      ▶
------------------
☒ On-line
  Save settings
  Restore settings
  Exit Set-Up
```
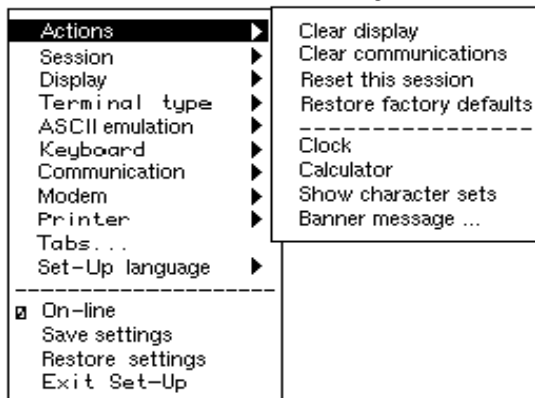
MA046993.GRA

Desktop Features
3.1 Invoking Desktop Features

While these desktop features are enabled, other terminal functions are disabled. Press `Ctrl Z`, `F10`, `Exit`, or `Esc` to exit the feature.

3.1.1 Clock feature

You can enable the **Clock** feature without entering Set-Up by pressing `Caps Lock` `Alt` `F11` if you are either in a VT or an SCO console emulation mode.

The current time is displayed in the status line if this feature is enabled. The format is HH:MM, followed by AM or PM if the 12-hour format is selected. Use the following keys within the clock feature:

Key	Function
`⇓` or `Tab`	Go to next field.
`⇑` or `Shift Tab`	Go to previous field.
`⇐` or `⇒`	Move within a field.
`Return` or `Enter`	If desired, check the 24-hour format box. For example, before entering 13:00, enable **24-hour format**.
`A` or `P`	For 12-hour format, set the time to morning by pressing `A` or `P` for afternoon.
`Shift Enter`	Insert the clock time into text at the cursor position and exit the clock.

If the clock feature is enabled, then the alarm sounds for five seconds or until a key is pressed. Each alarm message can be up to 20 characters and will be displayed in the status line until a key is pressed. If the hourly chime is enabled, then the terminal will beep once every hour. In Set-Up, select the **Save settings** menu item to save the time format. The clock feature is disabled when the terminal is turned off.

3.1.2 Calculator feature

If you are either in a VT or an SCO console emulation mode, you can enable the **Calculator** feature without entering Set-Up by pressing `Caps Lock` `Alt` `F12`.

In addition to the numbers on the numeric keypad, you can use the following keys with the calculator:

Key	Function
`H`, `O`, or `D`	Selects hexadecimal `H`, octal `O`, or decimal `D` format.
Arrow keys	Move the position of the calculator on the screen.
`Shift`	Changes the keypad display to allow selecting `STO`, `RCL`, `1/x`, `X²`, and `Insert Result`.
`Alt`	Changes the keypad display to hexadecimal and allows selecting `A` through `F` *kpd*.
`C/E`	Clears the entry.
`STO`	Stores the number in the display into memory.
`RCL`	Recalls the number from memory and places it in the display.
`Shift` `Enter`	Inserts the result at the current cursor position after exiting the calculator feature.

All calculator math operations have equal priority except $1/x$ and x^2. If a result is wider than the display, then a rounded number will be displayed. The non-rounded result will continue to be used in subsequent calculations. The decimal point cannot be used with the hexadecimal mode.

3.1.3 Show Character Sets feature

If you are in either a VT or an SCO console emulation mode, you can enable the **Show character sets** desktop feature without entering Set-Up by using Caps Lock AltF10. When the character set is displayed, you can use the following keys with this feature:

Key	Function
Next or Prev Page Up or Page Down	Looks through the available character sets.
Shift A	Restores the character set.
Shift L	Displays the line drawing character set, if you are using a VT character set.
Shift T	Displays the technical character set.
ShiftEnter	For the current character set, inserts the highlighted character into text at the current cursor position, if you are using a VT character set.

3.1.4 Banner message

The Banner message is the message that is displayed when you turn the terminal on. You can change this message as desired. From the **Actions** menu, select **Banner message...**.

1. Press Return or Enter to display a dialog box.

2. Enter your banner message.

3. Press the ⇩ to select the OK button.

4. Press Return or Enter to return to the Set-Up menu.

3.2 Keyboard Summary

The following table provides a quick start summary of some keyboard features.

To . . .	VT Keyboard, press . . .	PC Keyboard, press . . .
Hold the screen	F1	Scroll Lock
Print the screen	F2	Print Screen
Enter/Exit Set-Up	F3	Caps Lock | Print Screen
Break	F5	Caps Lock | Pause
Review previous lines	Ctrl ⇑ or ⇓	Ctrl ⇑ or ⇓
Restore screen	Shift	Shift
Use Sessions:		
Select session	Caps Lock 1, 2, 3, or 4	Caps Lock 1, 2, 3, or 4
Next session	F4	Caps Lock | 0 *kpd*
Previous session	Shift F4	Shift | Caps Lock | 0
One or two frames	Ctrl F4	Ctrl | Caps Lock | 0
Change frame size	Ctrl Shift ⇑ or ⇓	Ctrl Shift ⇑ or ⇓
Copy and paste:		
Start copy	Hold down F1†	Hold down Scroll Lock
Go to start of text	⇐, ⇒, ⇑, or ⇓	⇐, ⇒, ⇑, or ⇓
Select start of text	Select ‡	Home ‡
Select end of text	Remove	End
Finish copy	Release F1	Release Scroll Lock
Paste	F1 | Insert Here	Scroll Lock | Insert

†For SCO console, press Caps Lock F1 .

‡If you press the Select key (or Home key) twice, the keyboard will toggle the copy direction between left-to-right and right-to-left directions for use with right-to-left scripts.

Desktop Features
3.2 Keyboard Summary

To . . .	VT Keyboard, press . . .	PC Keyboard, press . . .
Select a Group 1 or 2 character key	Group Shift + key	Alt Gr + key
Enable Group 1 set	Ctrl Alt F1	Ctrl Alt F1
Enable Group 2 set	Ctrl Alt F2	Ctrl Alt F2

Accessibility aid

This feature allows a user with limited motor skills to use modifier key combinations in a sequential manner rather than in a simultaneous manner. All modifier key combinations are supported. There are two operation states—Latch and Lock. The *Latch state* affects only the next key pressed. When in the *Lock state*, all keys pressed are affected by the modifier until you press the same modifier key again or press any other modifier key twice. A small icon, indicating the state, is displayed on the Keyboard Indicator Line or the Status Line.

To enable:	Press any modifier key five times.
Latch state:	Press any modifier key once.
Lock state:	Press any modifier key twice.
To disable:	Press and hold a modifier key while you press another key.

Review previous lines

In Set-Up or through software, you can allocate the pages that are assigned to each session, up to a total of eight pages. When **Review previous lines** is selected, the page memory allocation for a session becomes a *single page* and a *scroll back buffer.* You can then use Ctrl⇑ and Ctrl⇓ keys to scroll up or down to review lines previously scrolled off the screen. (Note: When this feature is enabled, the host cannot write to specific pages, and control codes from the host are ignored.)

Screen alignment

With this feature, you can use the arrow keys to adjust the screen position.

4

Defining Keys

4.1 Define Key Editor

Overview

This terminal provides a powerful Define Key Editor that allows you to modify the function of keys on your keyboard. Since keystrokes can perform many different functions, it will take some practice to understand how the keys work. This section is an introduction to customizing your keyboard.

Moving Standard Functions

The simplest way to re-program a key is to copy the behavior of another key. The following method allows you to move factory default key functions to any position on the keyboard:

1. From the **Keyboard** menu item, select the **Define key . . .** function, and the **Define Key Editor** menu will appear.

2. Press the key you want to define.

3. Choose **Copy of key default** and press $\boxed{\text{Enter}}$.

4. Press the key you want to copy.

5. Choose the **OK** or **Apply** button and press $\boxed{\text{Enter}}$.

Names are displayed in the Set-Up language selected (not according to the keyboard language). They are truncated to 12 characters in the definition field. The ± symbol indicates a toggle feature. Copying does not affect the function of the key being copied. The terminal always copies the standard function of the chosen key, even if you have redefined that key. You can undo a mistake by copying the default values of a key to itself.

Defining Keys
4.1 Define Key Editor

Function Keys

Function keys are used to transmit function key sequences or to perform local terminal functions such as the arrow keys (⇑, ⇓, ⇒, ⇐), the Shift modifier key, or the key that calls up the Set-Up menu (F3). A *User Defined Key* (UDK) is a special function key.

Modifier Keys

A modifier key is a key that modifies the behavior of other keys when it is pressed and held down. Modifier keys are treated as a special kind of local terminal function. The function modifier keys are: Shift, Ctrl, and Alt.

Modifier keys themselves cannot normally be modified by other keys. A key assigned to act as the Shift modifier, for example, cannot transmit a function sequence when pressed in combination with the Alt key. Defining a key as a modifier key makes all assignable combinations of that key act as a modifier.

4.1.1 Creating a New Function

To define a new function key within the Define Key Editor:

1. From the **Keyboard** menu item, select the **Define key ...** function, and the **Define Key Editor** menu will appear.

2. Press the key you want to define.

3. Choose the **Function** button and press Enter. A screen similar to Figure 4–1 is displayed.

4. Press the modifier key sequence you want to define (unshifted, shifted, control, and so on) and press Enter.

5. Choose the desired function from the **Select function** scroll box and press Enter.

6. Repeat steps 4 and 5 to define other modifier sequences.

Figure 4–1 Define Key Editor, Select Function


```
Define Key Editor
Available memory:  971

Press key to be defined: F6          Key number: 117


Define key as
◊ UDK    ◆ Function    ◊ Alphanumeric    □ Copy of key default: ___
-----------------------------------------------------------------
Modifiers:            Definition:        Select function:
        Unshifted       §
        Shifted         §
        Control        UDK Sequence      ┌──────────────────────┐▲
        Shift ctrl     No function       │ No function          │
        Alt            No function       │ Hold                 │
        Alt-shift      No function       │ Print Page           │
        Alt sh ctrl    No function       │ Set-Up               │
                                         │ Break                │
                                         │ Hard Reset           │
                                         │ UDK  Sequence        │▼
UDK:   § 2;1 SP}                         └──────────────────────┘
UDK direction:      ◆ Normal   ◊ Terminal only   ◊ Host only

┌─────────┐      ┌─────────┐      ┌─────────┐
│   OK    │      │  Apply  │      │ Cancel  │
└─────────┘      └─────────┘      └─────────┘
```

MA–0324–93.GRA

7. Choose the **OK** or **Apply** button and press [Enter].

Example: Disabling the [Compose], [Break], or [Set-Up] key by assigning them to have no function.

4.1.2 Creating a Key Sequence

To define a key sequence:

1. From the **Keyboard** menu item, select the **Define key . . .** function, and the **Define Key Editor** menu will appear.

2. Press the key for which you want to define.

3. Choose the **UDK** button at the upper left and press [Enter].

4. Choose the modifier sequence you want to define (unshifted, shifted, control, and so on) and press [Enter].

5. Enter a key sequence, such as a print queue.
   Example: `Print my file`

6. Press the ⬇ key to select where the sequence is to be sent:

   • Normal   To video screen and/or host depending on communica-
                     tion setting (on-line, half-duplex, local).

   ○ Terminal only   To video screen only.

   ○ Host only   To central host computer.

7. Choose the **OK** or **Apply** button.

4.1.3 Redefining an Alphanumeric Key

To redefine an alphanumeric key:

1. From the **Keyboard** menu item, select the **Define key . . .**
   function, and the **Define Key Editor** menu will appear.

2. Press the key for which you want to define.

3. Select **Alphanumeric**.

4. Select the modifier you want to assign to your key.

5. Select a key definition you want to assign. You can:

   – Use compose sequences to compose special characters.

   – Select nonspacing accent marks from the scroll box.

   – Assign one function to an alphanumeric key. Select the **Alt
     Function** modifier, then select a function from the scroll box.

6. Choose the **OK** or **Apply** button.

_____ **NOTE** _____

Pressing the Set-Up key to exit Set-Up will activate the OK
button to keep any changes you have made. If you redefine a
key, you can always restore the default key functions from the
Actions menu in Set-Up.

_____

A

Maintenance and Troubleshooting

A.1 Cleaning your Video Terminal

Cleaning the Screen

Before cleaning the screen, set the terminal power switch to the off position and wait 20 seconds to let static electricity dissipate.

Clean the screen with a video screen cleaner.

Cleaning the Keyboard

If needed, wipe the keys with a soft cloth. Do not allow moisture to get under the keys.

A.2 Troubleshooting

Identifying and Correcting Problems

The following can be sources of problems:

- Communications cables
- Host system
- Power or electrical sources
- Adjustment of brightness or contrast controls

Maintenance and Troubleshooting
A.2 Troubleshooting

Troubleshooting Table

Use Table A–1 to identify and correct any problem areas.

Table A–1   Identifying and Correcting Problems

Symptom	Possible Cause	Suggested Solution
The printer will not print.	Communication port is not set correctly.	From the **Communication** menu item, choose **Port select** and match the connections on the terminal.
	If you have a serial printer, its speed may be set incorrectly.	From the **Printer** menu item, choose **Serial print speed** and match the setting to the one in your printer manual.
Modifier keys remain in effect after released.	**Accessibility aid** is enabled.	Check keyboard indicator line for icon. This feature is enabled by pressing any modifier key five times. To disable, press and hold a modifier key and then press another key.
Screen is blank, but the LED is blinking.	Power Management feature is active.	Press any key on the keyboard. The monitor may need time to warm up.

A.3 Installing the ROM Cartridge

The terminal can accommodate an optional ROM cartridge at the back of the terminal. This ROM cartridge will completely supersede the factory-installed software within the terminal for new software versions or special applications.

When an option ROM is not used, the ROM cartridge holder is empty with a cover over it.

CAUTION

To prevent damage to the terminal, set the power switch to the off position before installing or removing the ROM cartridge.

Procedure

1. Set the power switch to the off position.

2. Remove the cartridge by lifting the cover from the bottom and gently pulling it straight back.

3. Plug in a ROM cartridge with its attached cover and close the cover.

If you are having the terminal serviced, then remove and save the ROM cartridge. To remove a ROM cartridge, lift its cover from the bottom and gently pull it straight back.

To restore the firmware from the ROM cartridge:

1. Turn the power on and press F3 .

2. Select **Actions ▷ Restore factory defaults** and press Return .

3. Select **Save settings** and press Return .

B
Specifications

Video Terminal

The following are the specifications for the VGB21 video terminal.

Dimensions

Height	32 cm (12.6 in)
Width	31.5 cm (12.4 in)
Depth	33 cm (13 in)
Weight	7.9 kg (17.4 lb)
Tilt Range	25° (5° forward, 20° backward)
Swivel Range	± 90° (left and right)

Display

Cathode ray tube (CRT)	35 cm (14 in) diagonal antiglare flat-profile screen
Overscan	72 Hz, 800 × 432, 88 DPI, 10 × 16 font
Non-overscan	72 Hz, 802 × 480, 88 DPI, 10 × 16 font
Usable area	17 cm (6.7 in) × 23 cm (9 in); 1:1.4 aspect ratio
No. of lines	25, 42, or 53 data lines
Page size	Selectable 24, 25, 36, 42, 48, 50, and 72 lines (emulation dependent)
Operating Systems Supported	UNIX, MDOS, OpenVMS, OSF, ULTRIX, VMS, or any other that supports ASCII or ANSI protocols.
Terminal Emulations	ANSI, PCTerm, and ASCII emulations: VT, WYSE, TVI, ADDS, or SCO console.

Specifications

Character Set Support	Multiple languages using ISO and IBM code pages; Set-Up selectable in five languages.
Productivity Features	Local copy and paste Time-of-day clock—sound alarms and display messages; insert time into text. Desktop calculator—insert result into text Show character sets—insert character into text
ROM cartridge support	4-Mbit (512 K byte) customer-installable ROM cartridge that completely replaces the factory-installed ROM code for new versions of the terminal's firmware.
Electrical Requirements	
AC input voltage	101, 110, 120, 220, 230, 240 Vac auto-sensing single phase, 3-wire
Line frequency	47 Hz to 63 Hz
Power consumption	15 watts maximum
Operating Temperature	10°C to 40°C (50°F to 104°F)
Humidity	10% to 90% relative humidity
	Maximum wet bulb = 28°C
	Minimum dew point = 2°C (noncondensing)

Specifications

Keyboard

The terminal is designed to support industry-standard PS/2 compatible keyboards. Due to the large number of keyboard variations, it is not possible to test all of them in advance.

Keyboards from some manufactures may not function correctly due to differences in their implementation of the standard.

Keyboard style	ANSI style layout; enhanced PC 101/102 style layout; available for most European languages.
Protocol	IBM enhanced PS/2-compatible
Connector	PS/2-style, 6-pin mini DIN
Keyboard keys	All keys are programmable for single characters, character sequences, or local functions.
Compose characters	Compose character are available in Multinational, ISO Latin 1, ISO Latin 2, ISO Latin-Greek, and National Replacement character sets (NRCS) for VT keyboards, except Canadian-English, Danish, Dutch, Hebrew, Hungarian, Italian, Norwegian, Polish, Romanian, Russian, SCS, Turkish-F, Turkish-Q, UK, and US keyboards.
Nonvolatile memory	970K bytes memory User-defined key maximum length = 255 bytes.

Specifications

Communication/Printer Ports

Serial   Bidirectional serial communication/printer ports with full modem
support at 300 to 115.2K baud:

EIA 232	**EIA 423**
Comm 1[1] (Figure B–1):	Comm 3 (Figure B–2):
25-pin D-sub f	9-pin D-sub m
Comm 2 25-pin D-sub f	

Parallel   Centronics (25-pin D-sub f) parallel printer connector (Figure B–3).

---

[1]An MMJ adapter can be used on Comm 1 for EIA-423 communication cables with a
maximum cable of 76 m (250 ft).

m = male; f = female

Figure B–1   Comm1 and Comm2—Serial Communication/Printer Ports[1]

		CCITT/EIA/DIN
	1 GND	
	2 TXD L	103/BA/D1
	3 RXD L	104/BB/D2
	4 RTS	105/CA/S2
	5 CTS	106/CB/M2
	6 DSR	107/CC/M1
	7 SIG GND	102/AB/E2
	8 CD	109/CF/M5
	12 SI	112/CI
	20 DTR	108.2/CD/S1.2
	23 SPD SEL L	111/CH/S4
F	9–11, 13–19, 21, 22, 24, 25 NC[1]	
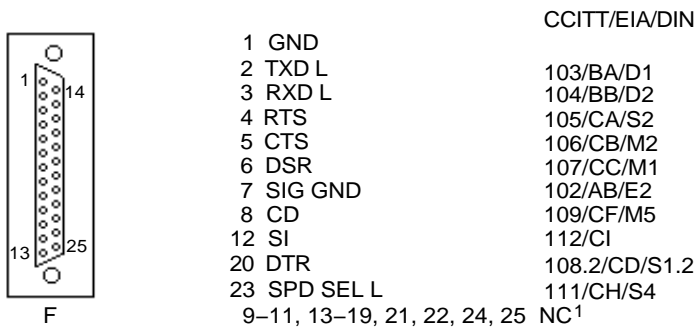
MA–0019A–93.GRA

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[1]   NC = not connected.

Specifications

Figure B–2 Comm3—9-Pin EIA 232 Port

	CCITT/ EIA/ DIN
1 NC	–
2 RXD	104/BB/D2
3 TXD	103/BA/D1
4 DTR	108.2/CD/S1.2
5 SIG GND	102/AB/E2
6 DSR	107/CC/M1
7 NC	–
8 NC	–
9 NC	–
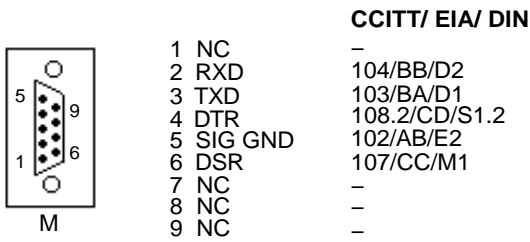
MA–0021–93.GRA

Figure B–3 Parallel Printer Port (Bidirectional)

1 STROBE L	10 ACKNLG L
2 DAT <0>	11 BUSY
3 DAT <1>	12 PE
4 DAT <2>	13 SLCT
5 DAT <3>	14 AUTO FEED XT L
6 DAT <4>	15 ERROR L
7 DAT <5>	16 INIT L
8 DAT <6>	17 SLCT IN L
9 DAT <7>	18 – 25 GND
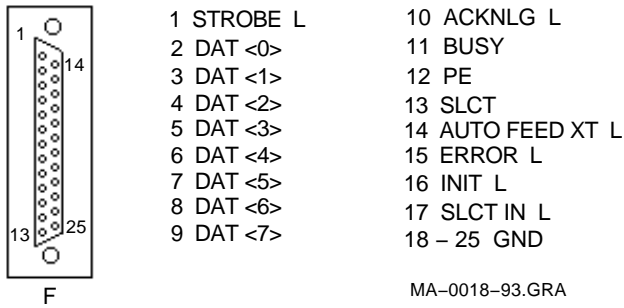
MA–0018–93.GRA

Specifications

Standards Conformance

Acoustic Noise Preliminary declared values per ISO 9296 and ISO 7779:

Product[1]	Sound Power Level L_{WAd}, B		Sound Pressure Level[2] L_{pAm}, dBA	
	Idle	Operate	Idle	Operate
VGB21	<3.9	<3.9	<20	<20
PCXAL	NA	6.0	NA	51
PC7XL	NA	5.3	NA	47
LK411	NA	5.6	NA	52

[1]Current values for specific configurations are available from service representatives. (1 B = 10 dBA.)

[2]Operator position.

Standards Conformance and Approvals

Type	Test Agency	Standard
Telcom	CCITT	CCITT V.24, V.28 NET 2 test report (Australia PTT, German PTT, Japan PTT, Sweden PTT)
EMC	DOC	CSA 108.8 Class B (Canada)
	FCC	FCC part 15 Class B
	CISPR	CISPR-22 Class B
	CE	EN55022 Class B (CE Label) EN50082-1 (Class 1) EN60555-2
	VCCI	ITE Class 2 (Japan)
Energy	EPA	Energy Star*
	NUTEK	803299/92-93 (Alternative "B")

*The Energy Star emblem does not represent EPA endorsement of any product or service.

Specifications

Type	Test Agency	Standard
Ergonomic	TÜV	ZH1/618 (GS Mark) (Germany) EN29241-3
Safety	CSA	CSA 22.2 #950 M1989 (Canada)
	DHHS(FDA)	DHHS Rules 21 CFR, Subchapter J
	Aust, NZ	AS/NZS3260-1993
	TÜV	EN60950 (IEC 950) 2nd ed (1988); EN60950 (Amd 1 & 2, 1990); German X-Ray Act RöV §5(2); SS 436 14 90, MPRII (LE Model); VDE0805 05.90 and Amds
	DIN GOST TÜV	G0ST 23511-79, 12.2, 006-87, 27954-88, R50377-92 (Russia)
	NEMKO	EMKO-TSE (74-SEC) 207/93: – - N Mark (Norway),
	DEMKO SEMKO FIMKO	- D Mark (Denmark), - S Mark (Sweden), - FI Mark (Finland).
	UL	UL1950 (2nd ed) (UL listed) UL544 (2nd ed) (Medical/Dental)

EMI Requirements for Canadian Market This equipment does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the Radio Interference Regulation of the Canadian Department of Communications.

Asbestos Asbestos is not used in this product or in its manufacturing process.

Flame Retardants   The thermoplastic enclosures do not contain polybrominated diphenylether (PBDE) as a flame retardant additive; therefore, they do not emit toxic dibenzofuran and dibenzodioxin gases.

PVC The plastic enclosures are not made of rigid PVC. The material has a non-halogenated, flame-retardant system and is cadmium free.

Specifications

Ozone Depleting Substance The VGB21 is in full compliance with
the labeling requirements in the U.S. Clean Air Act Amendments of
1990. It does not contain, nor is it manufactured with, a Class 1 ODS,
as defined in Title VI Section 611 of this act.

Disposing of your Terminal

_____ **Warning** _____

If you need to dispose of your terminal, ask a qualified service
representative for the proper disposal procedures. Improper
disposal could result in personal injury. The terminal can be
returned for proper disposal.

_____

Compose Characters, Zusammengesetzte zeichen, Composición de caracteres, Caractères composés, Composizione caratteri, Samengestelde tekens

Multinational

▽	3-☐ *	2-☐	▽	3-☐ *	2-☐
#	+ +		¶	P !	
@	A A		¹	1 ^	
²	2 ^		³	3 ^	
[	((		]	))	
{	(-		}	) -	
«	<<		»	>>	
'	¨ (sp)	¨ (sp)	µ	/U	
`	` (sp)	` (sp)	·	. ^	
´	´ (sp)	´ (sp)			
^	^(sp)	^(sp)	~	~(sp)	~(sp)
¼	1 4		½	1 2	
¡	!!		¿	??	
£	L - L=		¥	Y - Y=	
©	CO C0		±	+ -	
ß	ss		¤	XO X0	
\	// /<		¢	C / C |	
|	/^				
§	SO S!		°	0^ ° (sp) * (sp)	° (sp)

---

* Compose | Kombizeichen | Componer Carácter | Caractère composé | Componi +

1

Multinational

∇	3-☐	2-☐	∇	3-☐	2-☐
a	a _		**o**	o _	
á	´ a	´ a	**Á**	´ A	´ A
à	` a	` a	**À**	` A	` A
â	^ a	^ a	**Â**	^ A	^ A
ä	¨ a	¨ a	**Ä**	¨ A	¨ A
ã	~ a	~ a	**Ã**	~ A	~ A
à	a * a °		**Å**	A * A °	
æ	ae		**Æ**	AE	
ç	c ,		**Ç**	C ,	
é	´ e	´ e	**É**	´ E	´ E
è	` e	` e	**È**	` E	` E
ê	^ e	^ e	**Ê**	^ E	^ E
ë	¨ e	¨ e	**Ë**	¨ E	¨ E
í	´ i	´ i	**Í**	´ I	´ I
ì	` i	` i	**Ì**	` I	` I
î	^ i	^ i	**Î**	^ I	^ I
ï	¨ i	¨ i	**Ï**	¨ I	¨ I
ñ	~n	~n	**Ñ**	~N	~N
ó	´ o	´ o	**Ó**	´ O	´ O
ò	` o	` o	**Ò**	` O	` O
ô	^ o	^ o	**Ô**	^ O	^ O
ö	¨ o	¨ o	**Ö**	¨ O	¨ O
õ	~ o	~ o	**Õ**	~ O	~ O
ø	o /		**Ø**	O /	
ú	´ u	´ u	**Ú**	´ U	´ U
ù	` u	` u	**Ù**	` U	` U

2

∇	3-□	2-□	∇	3-□	2-□
û	^ u	^ u	Û	^ U	^ U
ü	¨ u	¨ u	Ü	¨ U	¨ U
ÿ	¨ y	¨ y			

Specific, Spezifisch, Sspecífico, Spécifique, Specifica, Specifiek

∇	3-□	2-□	∇	3-□	2-□
œ	oe		Œ	OE	
ý	´ y	´ y	Ý	´ Y	´ Y
			Ÿ	¨ Y	¨ Y

ISO Latin (Latino, Latina) 1,

Specific, Spezifisch, Sspecífico, Spécifique, Specifica, Specifiek

∇	3-□	2-□	∇	3-□	2-□
NBSP	(sp)(sp)		¸	, ,	
¬	-,		-	- -	
®	RO		¯	_ ^	
¾	3 4		÷	- :	
×	x x		´	´ ´	
¦	| |		¨	¨ (sp)	¨ (sp)
	#! ^			" "	
þ	TH		Þ	th	
Đ	- D		ð	- d	

ISO Latin (Latino, Latina) 2

▽	3-☐	2-☐	▽	3-☐	2-☐
ä	¨ a	¨ a	Ä	¨ A	¨ A
ë	¨ e	¨ e	Ë	¨ E	¨ E
ö	¨ o	¨ o	Ö	¨ O	¨ O
ô	^ o	^ o	Ô	^ O	^ O
u°	* u	* u	U°	* U	* U
[´]					
á	´ a	´ a	Á	´ A	´ A
c	´ c	´ c	C	´ C	´ C
é	´ e	´ e	É	´ E	´ E
í	´ i	´ i	Í	´ I	´ I
l	´ l	´ l	L	´ L	´ L
n	´ n	´ n	N	´ N	´ N
ó	´ o	´ o	Ó	´ O	´ O
r	´ r	´ r	R	´ R	´ R
s	´ s	´ s	S	´ S	´ S
ú	´ u	´ u	Ú	´ U	´ U
ý	´ y	´ y	Ý	´ Y	´ Y
z	´ z	´ z	Z	´ Z	´ Z
[ˇ]					
c	˅ c	˅ c	C	˅ C	˅ C
d	˅ d	˅ d	D	˅ D	˅ D
e	˅ e	˅ e	E	˅ E	˅ E
l	˅ l	˅ l	L	˅ L	˅ L
n	˅ n	˅ n	N	˅ N	˅ N
r	˅ r	˅ r	R	˅ R	˅ R
s	˅ s	˅ s	S	˅ S	˅ S
t	˅ t	˅ t	T	˅ T	˅ T

∇	3-▢	2-▢	∇	3-▢	2-▢
z	ˇz	ˇz	**Z**	ˇZ	ˇZ

ISO Latin-Greek, Latino-Griego, Latin-Grec, Latina-Greca

∇	3-▢	2-▢	∇	3-▢	2-▢
[¨]					
ι	¨ι	¨ι	Ι	¨Ι	¨Ι
υ	¨υ	¨υ	Υ	¨Υ	¨Υ
[ˈ]					
α	ˈα	ˈα	Α	ˈΑ	ˈΑ
ε	ˈε	ˈε	Ε	ˈΕ	ˈΕ
η	ˈη	ˈη	Η	ˈΗ	ˈΗ
ι	ˈι	ˈι	Ι	ˈΙ	ˈΙ
ο	ˈο	ˈο	Ο	ˈΟ	ˈΟ
υ	ˈυ	ˈυ	Υ	ˈΥ	ˈΥ
ω	ˈω	ˈω	Ω	ˈΩ	ˈΩ
[¨] + [ˈ]					
ι	¨ˈι	¨ˈι			
υ	¨ˈυ	¨ˈυ			

NRCS

National Replacement Character Sets, Zusammengesezte Zeichen für Nationale Zeichensätze, Caracteres para nacionales de substitución, Caractères composés des jeux NRCS, Serie di caratteri sostitutivi nazionali, Nationale vervangingstekensets

Canadien (Français)

Canadien (Français)	3-☐	2-☐		3-☐	2-☐
à	` a	` a			
â	^ a	^ a			
ç	, c				
è	` e	` e			
é	´ e				
ê	^ e	^ e			
î	^ i	^ i			
ô	^ o	^ o			
ù	` u	` u			
û	^ u	^ u			

Danish

#	+ +				

Español

~	~ (sp)		°	^ 0	
£	L -		§	o s	
	L =			! s	

Finnish

#	+ +		é	´ e	

6

Français, Belgian, UK	3-☐	2-☐		3-☐	2-☐
£	L -				
	L =				

Italiano					
°	(sp) *				
	(sp) 0				

Norwegian					
@	A A		**#**	+ +	

Portuguese					
ã	a ~	~ a	**Ã**	A ~	~ A
õ	o ~	~ o	**Õ**	O ~	~ O
´	´ (sp)		**^**	^ (sp)	
`	` (sp)		**´**	´ (sp)	
~	~ (sp)				

Swedish					
é	´ e		**É**	´ E	
ü	" u		**Ü**	" U	

Suisse/Français, Schweizerisch/Deutsch					
ê	^ e	^ e	**è**	` e	` e
î	^ i	^ i	**ô**	^ o	^ o
û	^ u	^ u	**ù**	` u	` u