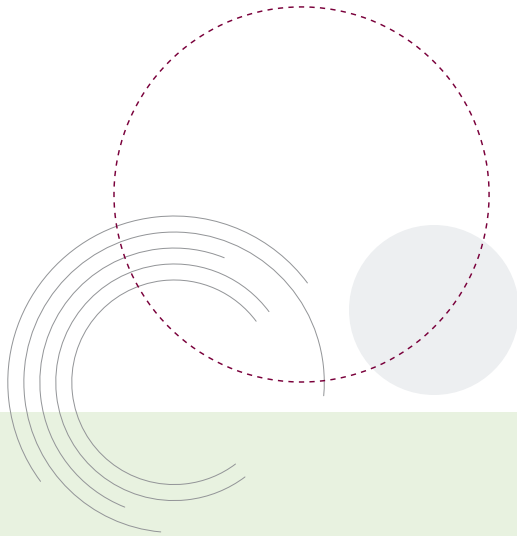




# PRODUCT LISTING

April 2007



Seagate understands  
the need to  
**keep driving forward.**

Seagate Technology, the global leader in hard drives, delivers innovative and reliable storage solutions for every market segment—from consumer electronics to enterprise.

Seagate has the vision and drive to lead the industry with more first-to-market product and technology innovations than any other hard drive manufacturer.

## **The on-demand world—**

**we can help you find  
the drive to compete.**

You want to build and sell systems and solutions that offer the best combination of performance and value for your customers' particular needs. For that purpose, a wide variety of choices is paramount, and that's what Seagate offers.

Chances are you'll find just the right drive for your applications somewhere in this list, because there are superb drives here for every segment of the marketplace.

Of course you get more than just drives when you buy Seagate® products. You also get our long and consistent record of innovation, reliability and customer support.

Join the Seagate Partner Program and you gain a valuable business ally as well.

Here are our current product offerings. We're proud to sell them. We hope you will be too.

## Enterprise Compute

PRODUCT NAME	MODEL	INTERFACE OPTIONS <sup>1</sup>	CAPACITY <sup>2</sup> (GB, F)	FORM FACTOR/ HEIGHT (in)	SPINDLE SPEED (RPM)	AVERAGE READ/SEEK (msec)	MAX SUS-TAINED XFER RATE (MB/s)	MAX EXT XFER RATE (MB/s)	INTERFACE	LIMITED WARRANTY (years)	CACHE OPTIONS (MB)
Barracuda® ES	ST3750640	NS	750	3.5/1.02	7,200	8.5	78	300	SATA 3Gb/s	5	16
	ST3500630	NS	500	3.5/1.02	7,200	8.5	72	300	SATA 3Gb/s	5	16
	ST3400620	NS	400	3.5/1.02	7,200	8.5	72	300	SATA 3Gb/s	5	16
	ST3320620	NS	320	3.5/1.02	7,200	8.5	72	300	SATA 3Gb/s	5	16
	ST3250820	NS	250	3.5/1.02	7,200	8.5	72	300	SATA 3Gb/s	5	8
	ST3250620	NS	250	3.5/1.02	7,200	8.5	72	300	SATA 3Gb/s	5	16
Cheetah® 15K.5	ST3300655	LC/LW/FC/SS	300	3.5/1.0	15K	3.5	125	320/425/300	Ultra320 SCSI, 4Gb/s FC, SAS	5	16
	ST3146855	LC/LW/FC/SS	146.8	3.5/1.0	15K	3.5	125	320/425/300	Ultra320 SCSI, 4Gb/s FC, SAS	5	16
	ST373455	LC/LW/FC/SS	73.4	3.5/1.0	15K	3.5	125	320/425/300	Ultra320 SCSI, 4Gb/s FC, SAS	5	16
Cheetah 10K.7	ST3300007	LC/LW/FC	300	3.5/1.0	10K	4.7	80	320/212	Ultra320 SCSI, 2Gb/s FC	5	8
	ST3146707	LC/LW/FC	146.8	3.5/1.0	10K	4.7	80	320/212	Ultra320 SCSI, 2Gb/s FC	5	8
	ST373207	LC/LW/FC	73.4	3.5/1.0	10K	4.7	80	320/212	Ultra320 SCSI, 2Gb/s FC	5	8
Savvio® 10K.2	ST9146802	SS	146.8	2.5/0.583	10K	3.8	89	300	SAS	5	16
	ST973402	SS	73.4	2.5/0.583	10K	3.8	89	300	SAS	5	16
Savvio 15K	ST973451	SS	73.4	2.5/0.583	15K	2.9	112	300	SAS	5	16
	ST936751	SS	36.7	2.5/0.583	15K	2.9	112	300	SAS	5	16

<sup>1</sup> Interface Options Definitions: FC=4-Gb/s Fibre Channel, 2-Gb/s Fibre Channel; LC=Ultra 320 SCSI (16-bit Single Connector Low Voltage Differential); LW=Ultra 320 SCSI (16-bit Low Voltage Differential); NS=Nearline-Ready Serial ATA; SS=Serial Attached SCSI (SAS)

<sup>2</sup> One gigabyte, or GB, equals one billion bytes when referring to hard drive capacity.

### Business-Critical Applications

Direct Attached (JBOD/RAID)	Barracuda ES
Entry Low-Cost Server	Barracuda ES, 7200.10
NAS	Barracuda ES
Network Video Surveillance (NDVRs)	Barracuda ES, SV35 Series
SAN	Barracuda ES
SMB Server	Barracuda ES
Video Surveillance (SDVRs)	SV35 Series
Virtual Tape Library	Barracuda ES
Workstation	Barracuda ES, 7200.10

### Mission-Critical Applications

Blade and 1U Servers	Savvio 10K.2, Savvio 15K
Entry-Level Servers	Savvio 10K.2, Cheetah 10K.7
JBOD/RAID	Cheetah 15K.5, Savvio 10K.2, Savvio 15K
Midrange and High-End Servers	Savvio 10K.2, Savvio 15K, Cheetah 15K.5
NAS/SAN	Cheetah 15K.5, Savvio 10K.2, Savvio 15K
Performance Entry-Level Servers	Savvio 15K, Cheetah 15K.5

## Personal Compute

PRODUCT NAME	MODEL	INTERFACE OPTIONS <sup>1</sup>	CAPACITY <sup>2</sup> (GB, F)	FORM FACTOR/HEIGHT (in)	PERFORMANCE LEVEL (RPM)	MAX EXT XFER RATE (MB/s)	INTERFACE	LIMITED WARRANTY (years)	CACHE OPTIONS (MB)
Barracuda 7200.10	ST3750640	AS/A	750	3.5/1.028	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	16
	ST3500630	AS/A	500	3.5/1.028	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	16
	ST3400620	AS/A	400	3.5/1.028	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	16
	ST3320620	AS/A	320	3.5/1.028	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	16
	ST3250620	AS/A	250	3.5/1.028	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	16
	ST3250820	AS/A	250	3.5/1.028	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	8
	ST3250410	AS	250	3.5/0.787	7,200	300	SATA 3Gb/s NCQ	5	16
	ST3250310	AS	250	3.5/0.787	7,200	300	SATA 3Gb/s NCQ	5	8
	ST3160815	AS/A	160	3.5/0.787	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	8
	ST3160215	AS/A	160	3.5/0.787	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	2
	ST380815	AS	80	3.5/0.787	7,200	300	SATA 3Gb/s NCQ	5	8
ST380215	AS/A	80	3.5/0.787	7,200	300/100	SATA 3Gb/s NCQ, ATA	5	2	
Barracuda 7200.9	ST3160811	AS	160	3.5/0.787	7,200	300	SATA 3Gb/s NCQ, ATA	5	8
	ST3160211	AS	160	3.5/0.787	7,200	300	SATA 3Gb/s NCQ, ATA	5	2
	ST3160812	A	160	3.5/1.028	7,200	100	ATA	5	8
	ST3160212	A	160	3.5/1.028	7,200	100	ATA	5	2
	ST380811	AS	80	3.5/0.787	7,200	300	SATA 3Gb/s NCQ	5	8
	ST380211	AS	80	3.5/0.787	7,200	300	SATA 3Gb/s NCQ	5	2
	ST3802110	A	80	3.5/1.028	7,200	100	ATA	5	2
Maxtor DiamondMax 21	STM3320820	AS/A	320	3.5/1.028	7,200	300/100	Serial ATA 3Gb/s, Ultra ATA	3	8
	STM3250310	AS	250	3.5/0.787	7,200	300	Serial ATA 3Gb/s	3	8
	STM3250820	A	250	3.5/1.028	7,200	100	Ultra ATA	3	8
	STM3160815	AS	160	3.5/0.787	7,200	300	Serial ATA 3Gb/s	3	8
	STM3160215	A	160	3.5/0.787	7,200	100	Ultra ATA	3	2
	STM380215	AS/A	80	3.5/0.787	7,200	300/100	Serial ATA 3Gb/s, Ultra ATA	3	2
Maxtor DiamondMax 20	STM3160811	AS	160	3.5/0.787	7,200	300	Serial ATA 3Gb/s	3	8
	STM3160212	A	160	3.5/1.028	7,200	100	Ultra ATA	3	2
	STM380211	AS	80	3.5/0.787	7,200	300	Serial ATA 3Gb/s	3	2
	STM3802110	A	80	3.5/1.028	7,200	100	Ultra ATA	3	2
	STM340211	AS	40	3.5/0.787	7,200	300	Serial ATA 3Gb/s	3	2
	STM3402111	A	40	3.5/1.028	7,200	100	Ultra ATA	3	2
LD25.2	ST980210	AS/A	80	2.5/0.374	5,400	150/100	SATA 1.5Gb/s NCQ, ATA	5	2
	ST960210	AS/A	60	2.5/0.374	5,400	150/100	SATA 1.5Gb/s NCQ, ATA	5	2
	ST940210	AS/A	40	2.5/0.374	5,400	150/100	SATA 1.5Gb/s NCQ, ATA	5	2

<sup>1</sup> Interface Options Definitions: A= Ultra ATA; AS=Serial ATA 3Gb/s, Serial ATA 1.5Gb/s

<sup>2</sup> One gigabyte, or GB, equals one billion bytes when referring to hard drive capacity.

## Desktop Applications

Entry Low-Cost/Home Server

Barracuda 7200.10

Point of Sale Devices/ATMs

Barracuda 7200.9, LD 25.2

Desktop RAID

Barracuda 7200.10

Printers/Copiers/Scanners

LD 25.2

High-End PCs

Barracuda 7200.9

Small-Form-Factor Computing Devices

LD 25.2

Kiosks/Other Embedded System Devices

LD 25.2

Stationary External Storage Devices

LD 25.2

Entry PCs

DiamondMax 20

USB/FireWire/eSATA External Storage

Barracuda 7200.10, 7200.9

Mainstream PCs

Barracuda 7200.10, 7200.9, DiamondMax 20/21

Workstations

Barracuda ES, 7200.10

Performance/Gaming PCs

Barracuda 7200.10

## Notebook

PRODUCT NAME	MODEL	INTERFACE OPTIONS <sup>1</sup>	CAPACITY <sup>2</sup> (GB, F)	FORM FACTOR (in)/HT (in)	PERFORMANCE LEVEL (RPM)	SUSTAINED INT XFER RATE (MB/s)	MAX EXT XFER RATE (MB/s)	INTERFACE	LIMITED WARRANTY (years)	CACHE OPTIONS (MB)
Momentus® 7200.2	ST9160823	AS	160	2.5/0.374	7,200	59	300	SATA 3Gb/s	5	8
	ST9120823	AS	120	2.5/0.374	7,200	59	300	SATA 3Gb/s	5	8
	ST9100821	AS	100	2.5/0.374	7,200	59	300	SATA 3Gb/s	5	8
	ST980813	AS	80	2.5/0.374	7,200	59	300	SATA 3Gb/s	5	8
Momentus 7200.1	ST910021	AS/A	100	2.5/0.374	7,200	45.8	150/100	SATA 1.5Gb/s, ATA	5	8
	ST980825	AS/A	80	2.5/0.374	7,200	45.8	150/100	SATA 1.5Gb/s, ATA	5	8
	ST96023	A	60	2.5/0.374	7,200	45.8	100	ATA	5	8
Momentus 5400.3	ST9160821	AS/A	160	2.5/0.374	5,400	44	150/100	SATA 1.5Gb/s, ATA	5	8
	ST9120822	AS/A	120	2.5/0.374	5,400	44	150/100	SATA 1.5Gb/s, ATA	5	8
	ST9100828	AS/A	100	2.5/0.374	5,400	44	150/100	SATA 1.5Gb/s, ATA	5	8
	ST980815	A	80	2.5/0.374	5,400	44	100	ATA	5	8
	ST980811	AS	80	2.5/0.374	5,400	44	150	SATA 1.5Gb/s	5	8
	ST940815	A	40	2.5/0.374	5,400	44	100	ATA	5	8
Momentus 5400.2	ST96812	A	60	2.5/0.374	5,400	42	100	ATA	5	8
Momentus 5400 FDE.2	ST9160824	AS	160	2.5/0.374	5,400	44	150	SATA 1.5Gb/s	5	8
	ST980816	AS	80	2.5/0.374	5,400	44	150	SATA 1.5Gb/s	5	8
Maxtor MobileMax	STM980215	A	80	2.5/0.374	5,400	42	100	ATA	3	2
	STM960212	A	60	2.5/0.374	5,400	42	100	ATA	3	2
	STM940215	A	40	2.5/0.374	5,400	42	100	ATA	3	2

<sup>1</sup> Interface Options Definitions: A= Ultra ATA; AS=Serial ATA 3Gb/s, Serial ATA 1.5Gb/s

<sup>2</sup> One gigabyte, or GB, equals one billion bytes when referring to hard drive capacity.

## Notebook Applications

Entry	Maxtor MobileMax
High Value	Momentus 5400.3, 5400.2
Mainstream	Momentus 7200.2, 7200.1, Maxtor MobileMax
Performance	Momentus 7200.2, 7200.1
Ultra Portable	Momentus 5400.3

## Consumer Electronics

PRODUCT NAME	MODEL	INTERFACE OPTIONS <sup>1</sup>	CAPACITY <sup>2</sup> (GB, F)	FORM FACTOR/ HEIGHT (in)	PERFORMANCE LEVEL (RPM)	INTERNAL XFER RATE (Mb/s)	MAX EXT XFER RATE (MB/s)	INTERFACE	LIMITED WARRANTY (years)	CACHE OPTIONS (MB)
DB35 Series™ 7200.3	ST3750640	SCE	750	3.5/1.028	7,200	1,030	300	SATA 3Gb/s NCQ	5	16
	ST3750840	SCE/ACE	750	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s NCQ, ATA	5	8
	ST3500830	SCE/ACE	500	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s NCQ, ATA	5	8
	ST3400820	SCE/ACE	400	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s NCQ, ATA	5	8
	ST3320820	SCE/ACE	320	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s NCQ, ATA	5	8
	ST3250820	SCE/ACE	250	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s NCQ, ATA	5	8
	ST3160215	SCE/ACE	160	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s NCQ, ATA	5	2
	ST380215	SCE/ACE	80	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s NCQ, ATA	5	2
SV35 Series™ 7200.2	ST3750640	SV/AV	750	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s, ATA	5	16
	ST3500630	SV/AV	500	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s, ATA	5	16
	ST3320620	SV/AV	320	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s, ATA	5	16
	ST3250820	SV/AV	250	3.5/1.028	7,200	1,030	300/100	SATA 3Gb/s, ATA	5	8
	ST3160815	SV/AV	160	3.5/0.772	7,200	1,030	300/100	SATA 3Gb/s, ATA	5	8
LD25.2 Series™	ST980210	A/AS	80	2.5/0.374	5,400	460.8	150/100	SATA 1.5Gb/s, ATA	5	2
	ST940210	A/AS	40	2.5/0.374	5,400	460.8	150/100	SATA 1.5Gb/s, ATA	5	2
LD25 Series	ST9402115	AS/A	40	2.5/0.374	5,400	460.8	150/100	SATA 1.5Gb/s, ATA	5	2
	ST920217	AS/A	20	2.5/0.374	5,400	460.8	150/100	SATA 1.5Gb/s, ATA	5	2
EE25 Series™	ST940813	AM	40	2.5/0.374	5,400	321.1	100	ATA	5	8
	ST940814	AM	40	2.5/0.374	5,400	321.1	100	ATA	5	8
	ST930813	AM	30	2.5/0.374	5,400	321.1	100	ATA	5	8
	ST930814	AM	30	2.5/0.374	5,400	321.1	100	ATA	5	8
	ST920813	AM	20	2.5/0.374	5,400	321.1	100	ATA	5	8
	ST920814	AM	20	2.5/0.374	5,400	321.1	100	ATA	5	8
ST1 Series™	ST612712	DE	12	1.0/0.2001	3,600	130	66.7	IDE 35-Way ZIF	1	2
	ST610712	DE	10	1.0/0.2001	3,600	130	66.7	IDE 35-Way ZIF	1	2
Lyrion™	ST760211	IDE	60	1.8/0.2001	3,600	350	66.7	IDE 40-Way ZIF	1	2
	ST760211	CA	60	1.8/0.2001	3,600	350	52MHz, 8bits <sup>3</sup>	CA-ATA 18-Way ZIF	1	2
	ST730212	IDE	30	1.8/0.2001	3,600	350	66.7	IDE 40-Way ZIF	1	2
	ST730212	CA	30	1.8/0.2001	3,600	350	52MHz, 8bits <sup>3</sup>	CA-ATA 18-Way ZIF	1	2

<sup>1</sup> Interface Options Definitions: A=Ultra ATA; ACE=Ultra ATA; AM=Ultra ATA; AS=Serial ATA 3Gb/s, Serial ATA 1.5Gb/s; AV=Ultra ATA; DE=IDE, CA = CE-ATA; IDE-IDE; SV=Serial ATA

<sup>2</sup> One gigabyte, or GB, equals one billion bytes when referring to hard drive capacity.

<sup>3</sup> 52-MHz Clock Frequency, Max.; 8 Bits Data Bus Width Supported, Max.

## Consumer Electronics Applications

Audio Jukebox

DB35 Series, LD25 Series

Game Console

LD25 Series

Home Media Server

DB35 Series

IPTV

DB35 Series, LD25 Series

Network Video Surveillance (NDVR)

SV35 Series

Set-Top Box, DVR

DB35 Series, LD25 Series

Video Surveillance (SDVR)

SV35 Series, EE25 Series, Barracuda ES

Automotive

EE25 Series

Extreme Environment

EE25 Series

Handheld Device

ST1 Series, Lyrion

Industrial/Commercial

EE25 Series

Military/Aerospace

EE25 Series

Branded Solutions					
PRODUCT NAME	KIT NUMBER	CAPACITY <sup>1</sup>	INTERFACE	LIMITED WARRANTY (years)	OPERATING SYSTEM
3.5-Inch Ultra ATA Internal	ST3750640A-RK	750 GB	ATA	5	Windows, Mac
	ST3500641A-RK	500 GB	ATA	5	Windows, Mac
	ST303204N1A1A-RK	320 GB	ATA	5	Windows, Mac
	ST3250623A-RK	250 GB	ATA	5	Windows, Mac
	ST3160023A-RK	160 GB	ATA	5	Windows, Mac
	ST3120026A-RK	120 GB	ATA	5	Windows, Mac
3.5-Inch Serial ATA Internal	ST3750640AS-RK	750 GB	SATA	5	Windows, Mac
	ST3500641AS-RK	500 GB	SATA	5	Windows, Mac
	ST3320AS-RK	320 GB	SATA	5	Windows, Mac
	ST3160812AS-RK	160 GB	SATA	5	Windows, Mac
2.5-Inch Notebook Internal Ultra ATA	ST9160821A-RK	160 GB	ATA	5	Windows
	ST9120821A-RK	120 GB	ATA	5	Windows
	ST980815A-RK	80 GB	ATA	5	Windows
2.5-Inch Notebook Internal SATA	ST9160821AS-RK	160 GB	SATA	5	Windows
	ST980811AS-RK	80 GB	SATA	5	Windows
2.5-Inch Notebook Internal SATA With 7200 RPM	ST901603N1A2AS-RK	160 GB	SATA	5	Windows
	ST900803N1A2AS-RK	80 GB	SATA	5	Windows
FreeAgent™ Pro	ST307504FPA1E3-RK	750 GB	FireWire 400, USB 2.0 & eSATA	5	Windows
	ST305004FPA1E3-RK	500 GB	FireWire 400, USB 2.0 & eSATA	5	Windows
	ST303204FPA1E3-RK	320 GB	FireWire 400, USB 2.0 & eSATA	5	Windows
	ST307504FPA1E2-RK	750 GB	USB 2.0 & eSATA	5	Windows
	ST305004FPA1E2-RK	500 GB	USB 2.0 & eSATA	5	Windows
	ST303204FPA1E2-RK	320 GB	USB 2.0 & eSATA	5	Windows
FreeAgent Desktop Drive	ST305004FDA1E1-RK	500 GB	USB 2.0	5	Windows, Mac
	ST303204FDA1E1-RK	320 GB	USB 2.0	5	Windows, Mac
	ST302504FDA1E1-RK	250 GB	USB 2.0	5	Windows, Mac
FreeAgent Go	ST901603FGA1E1-RK	160 GB	USB 2.0	5	Windows
	ST901203FGA1E1-RK	120 GB	USB 2.0	5	Windows
	ST900803FGA1E1-RK	80 GB	USB 2.0	5	Windows
Mirra™ Sync and Share Personal Server	ST3500841ET-RK	500 GB	Ethernet	1	Windows, Mac
	ST3320833ET-RK	320 GB	Ethernet	1	Windows, Mac

<sup>1</sup> One gigabyte, or GB, equals one billion bytes when referring to hard drive capacity.

## Branded Solutions Applications

Desktop Computer	3.5-Inch Ultra ATA Internal, SATA Internal
Notebook Computer	2.5-Inch Notebook Internal
External Backup/Storage	FreeAgent Pro, FreeAgent Desktop, FreeAgent Go
Portable Storage	FreeAgent Go
Personal/Home-Office Network	Mirra Sync and Share Personal Server
SMB Network	Mirra Sync and Share Personal Server

Maxtor-Branded Solutions					
PRODUCT NAME	KIT NUMBER	CAPACITY <sup>1</sup>	INTERFACE	LIMITED WARRANTY (years)	OPERATING SYSTEM
Maxtor OneTouch™ III, USB 2.0	STM3075040TAB01-RK	750 GB	USB 2.0	1	Windows
	STM3050040TAB01-RK	500 GB	USB 2.0	1	Windows
	STM3030040TAB01-RK	300 GB	USB 2.0	1	Windows
	STM3016030TAB01-RK	160 GB	USB 2.0	1	Windows
Maxtor OneTouch III, FireWire 400/USB 2.0	STM3075040TAB05-RK	750 GB	FireWire 400 & USB 2.0	1	Windows, Mac
	STM3050040TAB05-RK	500 GB	FireWire 400 & USB 2.0	1	Windows, Mac
	STM3030040TAB05-RK	300 GB	FireWire 400 & USB 2.0	1	Windows, Mac
Maxtor OneTouch III, FireWire 800/FireWire 400/USB 2.0	STM3075040TAB06-RK	750 GB	FireWire 800, FireWire 400 & USB 2.0	1	Windows, Mac
	STM3050040TAB06-RK	500 GB	FireWire 800, FireWire 400 & USB 2.0	1	Windows, Mac
	STM3030040TAB06-RK	300 GB	FireWire 800, FireWire 400 & USB 2.0	1	Windows, Mac
Maxtor OneTouch III, Turbo Edition	STM3150040TAB06-RK	1 TB	FireWire 800, FireWire 400 & USB 2.0	1	Windows, Mac
	STM3100040TAB06-RK	1.5 TB	FireWire 800, FireWire 400 & USB 2.0	1	Windows, Mac
Maxtor OneTouch III, Mini Edition	STM9016030TABE1-RK	160 GB	USB 2.0	1	Windows, Mac
	STM9012030TABE1-RK	120 GB	USB 2.0	1	Windows, Mac
	STM9008030TABE1-RK	80 GB	USB 2.0	1	Windows, Mac
Maxtor Shared Storage™ II	STM310004SDAB0G-RK	1 TB	Gigabit Ethernet <sup>2</sup>	1	Windows, Mac
	STM305004SSAB0G-RK	500 GB	Gigabit Ethernet <sup>2</sup>	1	Windows, Mac
	STM303204SSAB0G-RK	320 GB	Gigabit Ethernet <sup>2</sup>	1	Windows, Mac
Maxtor Basics™ Personal Storage 3200	STM305004EHAB01-RK	500 GB	USB 2.0	1	Windows, Mac
	STM303204EHAB01-RK	320 GB	USB 2.0	1	Windows, Mac
	STM301603EHAB01-RK	160 GB	USB 2.0	1	Windows, Mac
Maxtor Basics ATA/100 Internal Hard Drive Kit	STM305004N1AAA-RK	500 GB	ATA/EIDE	3	Windows, Mac
	STM303004N1AAA-RK	300 GB	ATA/EIDE	3	Windows, Mac
	STM301603N1AAA-RK	160 GB	ATA/EIDE	3	Windows, Mac
	STM301003N1AAA-RK	100 GB	ATA/EIDE	3	Windows, Mac
Maxtor Basics SATA II/300 Internal Hard Drive Kit	STM305004N1AAAS-RK	500 GB	SATA	3	Windows, Mac
	STM303004N1AAAS-RK	300 GB	SATA	3	Windows, Mac
	STM301603N1AAAS-RK	160 GB	SATA	3	Windows, Mac

<sup>1</sup> Formatted capacity. One gigabyte, or GB, equals on million bytes and one terabyte, or TB, equals one trillion bytes when referring to hard drive capacity.

<sup>2</sup> 10/100/1000 RJ-45 Gigabit Ethernet port

## Branded Solutions Applications

Desktop Computer	Maxtor Basics Hard Drive Kit
External Backup/Storage	Maxtor Basics, Maxtor OneTouch III, USB 2.0, Maxtor OneTouch III, FireWire 400/USB 2.0, Maxtor OneTouch III, FireWire 800/400, USB 2.0 Maxtor OneTouch III, Turbo Edition
Portable Storage	Maxtor OneTouch III, Mini Edition
Shared Storage Network	Maxtor Shared Storage II



# Seagate Technology Support Services

## Online Services

### Internet

For information regarding Seagate products and services, visit [www.seagate.com](http://www.seagate.com). Worldwide support is available 24 hours daily by email for your questions.

### Presales Support

[Presales@Seagate.com](mailto:Presales@Seagate.com)

### Technical Support

[DiscSupport@Seagate.com](mailto:DiscSupport@Seagate.com)

### Warranty Support

Warranty and returns assistance can be found online under the Support tab of [www.seagate.com](http://www.seagate.com).

### [my.seagate.com](http://my.seagate.com)

The industry's first Web portal designed specifically for OEMs and distributors. It provides self-service access to critical applications, personalized content and the tools that allow our partners to manage their Seagate account functions. Submit pricing requests, orders and returns through a single, password-protected Web interface—anytime, anywhere in the world.

### [spp.seagate.com](http://spp.seagate.com)

Supports Seagate resellers with product information, program benefits and sales tools. You may register for communications that are not available on the web. These communications contain product launch, EOL, pricing, promotions and other channel-related information. To learn more about the benefits or to register, go to [spp.seagate.com](http://spp.seagate.com), any time, from anywhere in the world.

## Global Customer Support

### Presales Support

Our presales support staff can help you determine which Seagate products are best suited for your specific application or computer system, as well as product availability and compatibility.

### Technical Support

Seagate technical support is available to assist you online at [support.seagate.com](http://support.seagate.com) or through one of our call centers. Have your system configuration information and your "ST" model number available.

**SeaTDD™** is a telecommunications device for the deaf (TDD).

You can send questions or comments 24 hours daily and exchange messages with a technical support specialist during normal business hours. To use this special service dial 1-405-324-3655.

## Customer Service Operations

### Warranty Service

Seagate offers worldwide customer support for Seagate products. Seagate distributors, OEMs and other direct customers should contact their Seagate Customer Service Operations (CSO) representative for warranty-related issues. Resellers or end users of drive products should contact their place of purchase or Seagate warranty service for assistance. Have your serial number and model or part number available.

### Seagate Recovery Services

Seagate offers data recovery services for all formats and all brands of storage media. Our data recovery services labs are located throughout the world. Additional information, including an online request form and data loss prevention resources, is available at [services.seagate.com](http://services.seagate.com).

### Authorized Seagate Service Centers

Seagate Service Centers are available on a global basis for the return of defective products. Contact your customer support representative for the location nearest you.

## USA/Canada/Latin America Support Services

For presales, technical and warranty support in the USA/Canada/Latin America, call 1-800-SEAGATE (1-800-732-4283) or 1-405-324-4700. For additional contact information, including business hours, go to the Contact Us page on [www.seagate.com](http://www.seagate.com).

## Europe/Middle East/Africa Support Services

For an extensive list of telephone numbers to technical support, presales and warranty service in Europe/Middle East/Africa, go to the Contact Us page on [www.seagate.com](http://www.seagate.com).

## Asia/Pacific Support Services

For an extensive list of telephone numbers to technical support, presales and warranty service in Asia/Pacific, go to the Contact Us page on [www.seagate.com](http://www.seagate.com).



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If you're a system builder, reseller or solution provider looking for a competitive edge, the smartest thing you can do is to join the Seagate Partner Program.

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\*Restrictions apply. See the SPP website for complete program information.