| DIGITAL | FCO | CATEGORY   PAGE 1 of 3 |
|---|---|---|
| | | [F] |

**FIELD CHANGE ORDER**                 NUMBER: LG04-F001

APPLICABILITY: This FCO applies to all LG04+ A01 printers. The recommendation is to install this kit on the next service call not to make a special visit. This is not a problem/fix situation but a spare parts compatibility/interchangeability issue. The total quantity involved is in the order of 60 to 100 A01 printers installed. Prior to any site visit one should determine if the LG04+ to be serviced is an A01 revision and if so bring along a an FCO kit to upgrade the printer to a B01.

PROBLEM & SYMPTOM: Incompatibility between field spares and LG04+ A01 printer paper feed motor and controller board. The LG04+ B01 paper feed motor and controller board have been modified and are compatible with each other. Neither of these individual components are backwards compatible with the other. If replaced together, making the printer a B01 rev. no problem will occur. Future replacements of these components may be performed individually via normal service procedures.
Population: Approximately 70 LG04 Printers split between the Americas and and Europe.

SOLUTION: Installation of FCO kit will bring LG04+ A01 printer to B01 revision. This will make components compatible with current field service spares. Included in the FCO Kit will be the new CMX PCB, Paper Feed Motor, Setup and Operators Guides, Revision Label and Installation Instructions.

QUICK CHECK: All LG04+ A01 revision printers should receive this FCO.

| PRE/CO-REQUISITE FCO:   N/A | MFIT HRS |
|---|---|
| | .75 Hours |

TOOL/TEST EQUIPMENT: Refer to the LG04+ Maintenance Manual, order number ER-LG04-MM REV B, Sec.5 Replacement Procedures: Circuit Board:Controller 5-12 and Motor Assembly, Paper Feed 5-25.

### FCO PARTS INFORMATION

| FCO KIT NO. | DESCRIPTION OF CONTENTS |
|---|---|
| EQ-01739-01 | CMX module, paper feed Motor, Setup guide,Operator guide, Installation instructions, Revision label. |
| FA-05074-01 | |

|_____|_____|
|            FCO CHARGING INFORMATION - See attached (copy of install    |
| instructions prepared by Printronix has been provided)                 |
|_____|
| Digital Employees should use the attached information to complete their LARS |
| report.                                                                |
|                                                                        |
-------------------------------------------------------------------------|

FIELD APPLICATION DOCUMENT (FA), Continuation Page

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|   |   |   |   |   |   |   | |             FCO  LG04-F001
| d | i | g | i | t | a | l | |
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+----------------------------+    |
_____|_____
```

01. Use ALL ESD safety precautions to prevent DOA's on material in kit.
    (Include the following caution statements and instructions
    for setting up the Velostat Kit or using an ESD module box,
    depending on the FCO)

    ******************************************************************
    *                      C A U T I O N                            *
    *                                                               *
    *   The module, as with all modules, contain electrostatic      *
    *   discharge sensitive devices (ESDS).  The use of the Velostat *
    *   Kit or ESD module box is essential to prevent damage which   *
    *   may not be noticed immediately.                             *
    ******************************************************************

    Setting up Velostat Kit
    _____

    a. Unfold the Velostat mat to full size (24" x 24")
    b. Attach the 15 foot ground cord to the Velostat snap fastener
       on the mat.
    c. Attach the alligator clip end of the ground cord to a good
       ground on the cabinet.
    d. Attach the wrist strap to either wrist and the alligator clip
       to a convenient portion of the mat.
    e. Remove the module from it's  option slot and place it on
       the mat.

    Or:

    e. Remove the module from the spares kit and lay it on the
       velostat mat.

    ******************************************************************
    *                      C A U T I O N                            *
    *                                                               *

```
      *  If using a module in an ESD box, insure wrist strap is      *
      *  connected to the box and the box is connected to chassis of *
      *   the device being upgraded.                                 *
      ****************************************************************


(These are the last steps in the FA document)

02. Report this FCO activity on the LARS form in the "Fail Area/
    Module/FCO/Comments" column as follows:  FCO LG04-F001



    --------------------- DIGITAL INTERNAL USE ONLY  --------------------

  FIELD APPLICATION DOCUMENT (FA), Continuation Page
  +----------------------------+  |
  |  |   |   |   |   |   |   |  |  |           FCO  LG04-F001
  | d | i | g | i | t | a | l |  |  |
  |  |   |   |   |   |   |   |  |  |           PAGE 3 OF 3
  +----------------------------+  |
  _____|_____


                              LARS

  CATEGORY  F                   USA               APA            EUROPE

  Activity - Coverage Code
  (a)Contract                   W    U    K
     Warranty                   W    U    W
     Inhouse                                                      A
     Invoiced per Call                                            F

  (b)IN-DEC Contract            K    U
     Non Contract/Non Warranty  F    F
  (c)RTD/Off-site Agreement     F    U

     Mkt/FS/Seg Code
       Code for W,K,            111    111
       Code for F               031    031
       BBC Code for K,W,A                                         111
       BBC Code for F                                             031

  DEC Option                    LG04             LG04          LG04
  Option ID                     X    N/A    N/A
  Type of Call                  M    M
  Request Type                                                  I
  Action Taken                  D    D    Y
  Quality Codes                                           M,L,J,R,X,A,Y,Z
  Fail Area-Module              LG04-F001    Lg04-F001      LG04-F001
     FCO-Comments

  Material Used                 EQ-01739-01  EQ-01739-01    EQ-01739-01


  (a) Warranty Optimum, Warranty Standard and Warranty Basic (on-site)
```

Agreements; * Note material (only) free of charge for all
customers.
  (b) Applies to IN-DEC Area Only
  (c) RTD=Return to Digital or Off-site Agreements; If Field Engineer
      On-site, use Activity Code "F".

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_____
|                         FCO CHARGING INFORMATION                          |
|_____|
|     WARRANTY/CONTRACT      | |           NONWARRANTY/NONCONTRACT            |
|_____| |_____|
|   ON-SITE   |   OFF-SITE   | |   ON-SITE   |   OFF-SITE   |  MATERIAL ONLY   |
|_____|_____|_____|_____| |_____|_____|_____|_____|_____|
|TRAVEL/|  EQ |       |  EQ  | |TRAVEL/|  EQ |       |  EQ  |ORDER-ADMIN,HANDLING|
|INSTALL| KIT |INSTALL| KIT  | |INSTALL| KIT |INSTALL| KIT  |PKG,SHIPPING & EQ KIT|
|_____|_____|_____|_____| |_____|_____|_____|_____|_____|
| DEC   | DEC | DEC   | DEC  | | CUS   |CUS  | CUS   | CUS  | CUS              |
|_____|_____|_____|_____| |_____|_____|_____|_____|_____|
                      DIGITAL INTERNAL USE ONLY
```