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CSSE	CSL LOGISTICS	CS PRODUCT SAFETY
Joe Amorelli	Carol Sarasin	Robert Brister
CSSE MANAGER	This document is published	FCO RELEASE DATE
John Leeds	on multiple media including	25 November 1991
	$_ig $ hardcopy, Customer Services $ig $	
MICROMEDIA	Microfiche Libraries,	FCO REVISION
Diane MacDonald	Customer Services CD-ROM and	A
	MDS Microfiche Libraries.	
POPULATION	It is also distributed	PARTS AVAILABILITY
	electronically via TIMA.	November, 1991
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FCO KN02-AA-F003

PAGE 2 OF 3

Problems Symptoms: (Continued from Page 1)

- 1. Not supporting (as advertised) a tablet, puck and stylus.
- 2. Not supporting (as advertised) the Turbochannel VME option.
- 3. SCSI firmware will not boot supported devices (RRD42, Rdat, QIC).
- 4. Experiencing unpredictable system hangs due to one of the following:
 - Overshoot on the SCSI pals
 - Overshoot on the system state pals
 - Delay line component problems
- 5. Non-conformance with the Turbochannel DMA specifications.
- 6. Corrosive foam strips within the system enclosure that deteriorates the etch on the system module causing the inability to boot and or function properly.
- 7. The foam strips within the system enclosure do not meet the required U.L. ratings of a substance that comes in contact with current carrying components.

*

1) Observe proper ESD procedures while installing the FCO

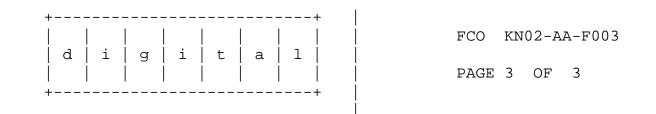
2) Installation of this FCO should be done in the same manner as replacing any Decstation 5000 model 200 system module

Installation Procedures:

*

- 1) Shutdown the system Software, if necessary follow the instructions that came with the workstation software to shut down the software.
- 2) Turn off the system by pressing the " 0 " on the on/off switch on the back of the unit.
- 3) Remove the cover from the unit

(Continued on Page 3)



- 4) Remove the Turbochannel options.
- 5) Remove the memory modules.
- 6) Remove the power supply.
- 7) Exchange the existing KN02 system module/chassis enclosure with the EQ kit upgraded system module/chassis enclosure.
- 8) Reinstall the power supply, memory modules and Turbochannel options.
- 9) Remove the serial number plaque from the old chassis and reinstall it on the new chassis.
- 10) Replace cover on the system unit and connect cables if needed to the Turbochannel options.
- 11) Turn on the system unit and monitor.
- 12) Record activity on LARS as per the following example:

LARS

CATEGORY F USA GIA EUROPE

Activity -			
(a)Contract and Warranty	W	U	Y
(b)IN-DEC Contract	K		
Hardware Segment Code	111	01	01
Non Contract/Non Warranty	F	F	F
(c)RTD/Off-site Agreement	F		
Product Line	01	01	01
DEC Option	KN02-AA	KN02-AA	KN02-AA
Type of Call	M	M	M
Action Taken	D	D	I
Fail Area-Module-FCO-Comments	KN02-AA-F003	KN02-AA-F003	KN02-AA-F003
Material Used	EQ-01620-01	EQ-01620-01	EQ-01620-01

- (a) Warranty Optimum, Warranty Standard and Warranty Basic (on-site) Agreements.
- (b) Applies to INDEC AREA ONLY Warranty Optimum, Warranty Standard and Warranty Basic (on-site) Agreements.
- (c) RTD=Return to Digital or Off-site Agreements; If Field Engineer On-site, use Activity Code "F".

\\KN02-AA \\FCO_DOCS \^ KN02 \\KN02 \\DECSTATION 5000 \\1992