

FIELD CHANGE ORDER

NUMBER: DMHUB-MB-0001

APPLICABILITY:

This FCO applies to DEChub 900 MultiSwitch (DMHUB-MB) products in the serial number range of AS421nnnnn to AS439nnnnn. It also applies to any spares (DMHUB-MA).

These products were manufactured between June and October, 1994.

Note: "nnnnn" in the serial number, as noted above, can be any 5 digits.

PROBLEM & SYMPTOM:

The Power Distribution Module (70-30820-01) in the DMHUB-MB hubs may exhibit an overheating condition because of an out of tolerance mechanical fastener scheme with the power distribution board.

(54-22352-01 rev F2)

For details see next page

SOLUTION:

Replace Power Distribution Module Assembly 70-30820-01 rev A02 with rev B02

QUICK CHECK:

Check the DEChub 900 MultiSwitch for the serial number to be in the range of AS421nnnnn to AS439nnnnn and DMHUB-MB(-MA) below rev B02.

PRE/CO-REQUISITE FCO:

None.

MFIT HRS

1.0 HR

TOOL/TEST EQUIPMENT:

Flat head screwdriver
Phillips head screwdriver
5/16 nut driver

FCO PARTS INFORMATION

FCO KIT NO.	DESCRIPTION OF CONTENTS	
EQ-01740-01	- Power Distribution Module kit	70-30820-01
	- Cable Clamp U-clip (Qty=2)	90-09771-05
	- Tie wrap	90-07031-01
	- DECHUB 900 MultiSwitch Power Distribution Assembly Upgrade Kit Document	EK-DH2MS-RE
	- DECHUB 900 MultiSwitch Pin Wipe Upgrade kit	70-32701-01
	- 3"x1" label for noting new rev	90-09255-01
	FA-05075-01	- FA document

FCO CHARGING INFORMATION (See Last Page)

APPROVALS

TECH. ENGINEER Madjid Far	ENG. BUSINESS MGR. Michelle Bigelow	DS LOGISTICS George Simko	DS PRODUCT SAFETY Robert Brister
MICROMEDIA Diane MacDonald	PARTS AVAILABILITY Feb 9, 1996	FCO REVISION A	FCO RELEASE DATE Feb 9, 1996

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Problem Summary cont.:

The problem was narrowed down to only the systems made during the manufacturing period of the stated serial numbers. When this failure occurs it can result in some melting and/or deformation of the product enclosure, primarily around the AC input and 48V connectors located at the bottom of the unit below the power supplies. It may also produce enough smoke to trip a smoke detector under the right circumstances. Although this failure may prove to be quite dramatic, it does not effect the safety of the product and is therefore not considered a safety problem.

Symptoms:

- 1.) None unless there is an actual module failure.
- 2.) Upon failure, the Power Distribution Module will short out and the hub will cease to operate. The short circuit will result in an overheating condition. If unchecked, the PCB and DEChub external plastic casing in the immediate area may discolor and melt.
- 3.) There is no danger of electrocution or fire associated with this issue. However, should the plastic melt, an unpleasant smell will be present. The DMHUB may also emit a good amount of smoke.

Note again that only those hubs within the date code are to be upgraded. Customers who insist on the FCO even though their Hub does not fall in the date code range should be handled consistently with normal processes for 'demanding customers'.

Customers who call for the FCO and do not have hubs that fall within the specified date codes should be passed on to the local FCO managers.

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Use ALL ESD safety precautions to prevent DOA's on material in kit.

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*****
*                               C A U T I O N                               *
*                               *                                           *
* The module, as with all modules, contain electrostatic                 *
* discharge sensitive devices (ESDS). The use of the Velostat            *
* Kit or ESD module box is essential to prevent damage which            *
* may not be noticed immediately.                                         *
*****

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Setting up Velostat Kit

- a. Unfold the Velostat mat to full size (24" x 24")
- b. Attach the 15 foot ground cord to the Velostat snap fastener on the mat.
- c. Attach the alligator clip end of the ground cord to a good ground on the cabinet.
- d. Attach the wrist strap to either wrist and the alligator clip to a convenient portion of the mat.
- e. Remove the module from the spares kit and lay it on the velostat mat.

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*****
*                               C A U T I O N                               *
*                               *                                           *
* If using a module in an ESD box, insure wrist strap is                 *
* connected to the box and the box is connected to chassis of          *
* the device being upgraded.                                             *
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The details of the following instructions can be found in the document EK-DH2MS-RE that were shipped with the EQ Kit.

Additional Information:

54-22352-01 rev changed from F2 to F3
54-22353-01 rev changed from F02 to F03
70-30820-01 rev changed from A02 to B02

- 2 screws are included in the EQ Kit:

- Backpanel screw replacement (with long ones):

When the HUB cover is taken off, the top 1/4 in (.5cm) of two posts might break. Two cover screws go into these posts. When the posts is broken, the screws are not long enough to be of any use. Therefore the 2 longer screws are supplied to use in place of the 2 shorter screws.

Check the DEChub 900 MultiSwitch for the serial number to be in the range of AS421nnnnn to AS439nnnnn and DMHUB-MB(-MA) below rev B02. The serial number is on a label located on the top right corner of the hub chassis, when facing the mounted hub. The serial number can only be viewed from above when the hub is in its mounted position.

Note that this FCO kit contains a Rev Change sticker. A check should also be done by looking in the general area of the above mentioned tag. Look to see if this FCO has already been performed by checking to see if such a sticker has been placed on the hub.

1. Note the options and DMHUB settings for HUBwatch, if applicable.
2. Power down the hub to save current settings. (includes removing the power cord, if applicable)
3. Remove the hub from the wall mount or the rack mount (includes removing the rack mount brackets, if applicable).
4. Remove any options attached to the Hub if applicable, noting their exact positions (Slots) for reassembly.
5. Place the Hub face down on a table or other flat surface and remove the cover.
6. Remove the modules
 - secretariat
 - matrix
 - power distribution assembly
7. Install the FCO upgrade kit (including the Pin Wipe kit) then the reinstall the modules.
8. Replace the cover (note to use the 2 longer screws supplied) and reinstall the hub on the wall.
9. Replace the options in their exact position (slots) from which they were removed. (This will ensure that all previous settings are restored).
10. Re-mount the Hub to the wall mount or the rack mount.
11. Apply power to the Hub.
12. Check the options and the DMHUB Settings using HUBwatch, if applicable.

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13. With a ball point pen, fill in the new revision sticker as follows and affix to the top of the hub near the model/serial number tag.

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| P/N          DMHUB-MB          |
|-----|
| C.S.         REV. C           ECO |
|-----|
| MFG.         -date this was done- |
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14. Digital field engineers should report this FCO activity on their LARS form per the attached instructions.

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LARS Example

LARS

CATEGORY	O	USA	APA	EUROPE
Activity - Coverage Code				
(a)Contract		W	U	K
Warranty		W	U	W
Inhouse				A
Invoiced per Call				F
(b)IN-DEC Contract		K	U	
Non Contract/Non Warranty		F	F	
(c)RTD/Off-site Agreement		F	U	

Mkt/FS/Seg Code

Code for W,K,	111	111	
Code for F	031	031	
BBC Code for K,W,A			111
BBC Code for F			031

DEC Option	DMHUB-MA DMHUB-MB	DMHUB-MA DMHUB-MB	DMHUB-MA DMHUB-MB
Option ID	X	N/A	N/A
Type of Call	M	M	
Request Type			I
Action Taken	D	D	Y
Quality Codes			M,L,J,R,X,A,Y,Z
Fail Area-Module	DMHUB-MB-0001	DMHUB-MB-0001	DMHUB-MB-0001
FCO-Comments			
Material Used	EQ-01740-01	EQ-01740-01	EQ-01740-01

- (a) Warranty Optimum, Warranty Standard and Warranty Basic (on-site) Agreements; * Note material (only) free of charge for all customers.
- (b) Applies to IN-DEC Area Only
- (c) RTD=Return to Digital or Off-site Agreements; If Field Engineer On-site, use Activity Code "F".

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4. FCO Charging Information:

FCO CHARGING INFORMATION

WARRANTY/CONTRACT				NONWARRANTY/NONCONTRACT				
ON-SITE		OFF-SITE		ON-SITE		OFF-SITE		MATERIAL ONLY
TRAVEL/	EQ		EQ	TRAVEL/	EQ		EQ	ORDER-ADMIN, HANDLING
INSTALL	KIT	INSTALL	KIT	INSTALL	KIT	INSTALL	KIT	PKG, SHIPPING & EQ KIT
DIGITAL	DIGIT	DIGITAL	DIGIT	CUST	CUST	CUST	CUST	CUSTOMER

Digital Employees should use the attached information to complete their LARS report.

NON-DIGITAL SERVICE PROVIDERS

These products are not covered by the the Digital AWSP office.

Anyone wishing to purchase the contents of this FCO can do so through Digital Self-Maintenance Services Group.
