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	FCO	Level c +- +-	of Urgency -+ I -+	Page_1_ Of_11_
FIELD CHANGE ORDER	R s FCO will upgrad	Nu de the CIBCA	umber: CIBCA-I002	L 'D1". It
upgrades the CIBCA m and 897X Console Med ECO BL-FJ11CME-MK003	nicrocode CIBCA.1 dia to Version V 1 (V4.3 CIBCA.BI)	BIN on all V 5.3 on all C N) and BL-FJ	YAX 82X0/83X0/85X0 CIBCAs. This FCO CI1DME-MK001 (V5.3)/8700/8800 includes 3) CIBCA.BIN.
Problem/Symptom:	See Page 2			
Quick Check:	See Page 2			
Compatibility/Prerec	quisite FCO: A		Est. Time to) Install:
Special Tools or Tes N/2	st Equipment: A		I	
	FCO Parts	s Informat	ion	
Order by Qu FCO Kit#:	lantity:	Part Number:	Descript	lon:
FA-04803-01	1		FCO Docur See Note 1 - p	ment Dage 2
EQ Kit Variation Syst	tem/Option Appli	c:		
	Approval	S		
CSSE Engineer Bob Brassard	F.S. Product Bob Brister	Safety	F.S. Logistic Ed Duggan	cs
CSSE Manager Jan Sicard	F.S. Microfich	e Libraries VAX	Affected Popula 3027	ation:
MicroMedia Pub. Ray LeBlanc	VAXnotes STARS	v 	Initial Kitting N/A	g:
Revision:			Hardcopy Public	cation:

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FCO Release Date 31-MAY-88			Parts Availability: June 1988	
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	I	FCO	CIBCA-1001	
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PROBLEM/SYMPTOM Cont.

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CIBCA.BIN V4.3: HSCX0/CIBCA virtual-circuits may close on disk/tape BACKUPs or on high disk I/O rates, due to CIBCA microcode inefficiency with processing RETDAT (Return-Data) function. Also adds enhancements for future products.

CIBCA.BIN V4.3 (DIAG-REL-30) was also the first official distribution of V3_EEPROM "Self-Test" microcode. EEPROM update requires use of EVGDA "EEPROM Program Utility".

NOTE: CIBCA.BIN V4.3 was also the first official distribution of V3 EEPROM "Self Test" microcode. EEPROM update requires EVGDA "EEPROM Program Utility".

Due to a CIBCA microcode bug, CIBCA buffer-transfers to VMS memory of less than 16-bytes at exact octaword boundaries will "write" the entire 16-byte buffer, corrupting the end of this buffer. Such transfers may result from unusually short VMS RMS record "GET/ READ" operations during an application file-access. The CI transaction involves the CI's RETDAT or SNTDAT packets, used during HSC/CI or CI/CI (MSCP-served-disk) buffer-transfers.

It also adds CIBCA functionality and EEPROM ucode and adds code to Data Mover Service Routine.

Note, this problem predominantly impacts 3rd-party non-DEC applications: one example is PATRAN from PDA.

QUICK CHECK Cont.

*

Loaded CIBCA Ucode can be examined at BB+108C (functional) & BB+1090 (EEPROM), after CIBCA passes self-test, and is loaded with CIBCA.BIN by VMB.EXE. CIBCA.BIN file version can be checked with DCL "DUMP/BLOCK=(S:1,C:1)" - Refer to CIBCA User's Guide, Page 4-1.

*

SECTION I - INSTALLATION PROCEDURES FOR VAX 82X0/83X0 CONFIG. I & II

ABSTRACT: This procedure updates the CIBCA.BIN file to V5.3 on the VAX 82/83X0 console media. EEPROM is also reprogrammed using EVGDA if not at version V3_EEPROM, as determined from low-word of "SHOW CLUSTER/CONT, ADD RP_REV" command-display.

- 1. Log into the VMS operating system, Field account, on system to be upgraded.
- 2. There are 3 methods for upgrading CIBCA.BIN on VAX Console Media, dependent on available/ordered DIAG-REL-31 media:
 - a. E-NET copy from: "VOLKS::CLUSTER\$REV:CIBCA_V5003.BIN", Go to step # 3.

 - c. DIAGNOSTIC-RELEASE #31 "VAX82/83xx CONSOLE FLOPPY", P/N BL-FG81H-ME, Go to step # 5.

E-NET COPY OF CIBCA.BIN V5.3

- CODY ENET-Sourced CIECA V5003 BIN from
- 3. Copy ENET-sourced CIBCA_V5003.BIN from interchange media (magtape, RX50, etc.) to SYS\$COMMON:[SYSMAINT]CIBCA_V5003.BIN. The following steps and VMS DCL commands assume that VAX82/83XX Console Floppy is present and write-enabled in CSA1: :
 - a. \$ EXCHANGE
 - b. EXCHANGE> RENAME CSA1:CIBCA.BIN CIBCA.OLD !Saves old for backup.
 - c. EXCHANGE> COPY !/TRANS... ensures no corruption. _From: SYS\$COMMON:[SYSMAINT]CIBCA_V5003.BIN/TRANSFER=BLOCK _To: CSA1:CIBCA.BIN

d. EXCHANGE> DIR CSA1:0 e. EXCHANGE> EXIT f. \$ DISMOUNT CSA1:	CIBCA.BIN ! Verify new file copied.
Proceed to step # 6.	
BL-FJ11D-ME CIBCA MICROCODE	E UPDATE FLOPPY
4. Ensure VAX82/83XX Conso CSA1:, and floppy BL-FG is present in CSA2:, du	ole Floppy is present and write-enabled in J11D-ME (contains CIBCA.BIN Version V5.3) aring the following VMS DCL commands:
	FCO CIBCA-I001
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<pre>* NOT * To avoid MOUNT-reported * protect tab on the righ ************************************</pre>	<pre>// * * * * * * * * * * * * *</pre>
Proceed to step # 6.	
VAX 82/83XX CONSOLE UPGRAD	E TO BL-FG81H-ME (REL-31)
5. The DIAG-REL-31 VAX82X(already contains CIBCA floppy has been instal xxBOO.CMD, etc.), or VA then there is no need t)/83X0 Console Floppy (P/N BL-FG81H-ME) .BIN Version V5.3. If the new console led for other reasons (example: VMB.EXE, AX system was shipped since mid-APR-88, to update CIBCA.BIN.

NOTE : However, upgrading Console Floppy only to accomplish the CIBCA.BIN file upgrade alone IS NOT WARRANTED OR

RECOMMENDED ! Console Floppy Replacement requires propagating all customer & installation specific boot-command files to new floppy !

Proceed to step # 6.

||_|_|_|

COMMON CIBCA MICROCODE UPDATE: EEPROM, VERIFICATION, REBOOT

6. Verify CIBCA EEPROM "Self-Test" microcode version, in low-word of RP_REV field of "SHOW CLUSTER/CONT & ADD RP_REV" display. Only 2 EEPROM versions have been released: 0002 & 0003; any other values indicate CIBCA hardware failure or EEPROM mis-programming error.

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a. RP_REV = xxxx0003: EEPROM is current @ V3. Go to step # 7.

V3_EEPROM has been set by Mfg. since Q1-FY88; CIBCA.BIN V4.3 (DIAG-REL-30) was 1st SDC-released version with V3_EEPROM; pre-released V4.3 was available from CSSE via ENET previously.

b. RP_REV = xxxx0002: EEPROM is out of date @ V2_EEPROM version.

V2_EEPROM may cause false Link/T1025 errors on "self-test". Update EEPROM using "EVGDA EEPROM Program Utility" as follows:

*** COORDINATE SYSTEM-SHUTDOWN WITH CUSTOMER/CLUSTER ***

c. \$ @SYS\$SYSTEM:SHUTDOWN ! Perform orderly shutdown. d. BOOT NEWEST "EBSAA" DIAG. SUPV (DS>) FROM RX50 OR DISK. PLACE BL-FJ11D-ME "CIBCA UCODE UPDATE FLPY" IN CSA1: e. DS> SET LOAD CSA1: [SYSMAINT] f. g. DS> LOAD EVGDA ! Load EEPROM PGRM UTIL. DS> HELP EVGDA ATTACH ! Help for CIBCA attach. h. DS> ATTACH CIBCA HUB PAAO BI# BR# CI# ! Attach CIBCA. i. j. DS> SELECT PAA0 ! Select PAA0 for testing. ! EVGDA "DEFAULT" section will test & k. DS> START ! program EEPROM 1. DS> START/SECTION=VERIFY ! Verify EEPROM ucode. DS> START/SECTION=LOAD_UCODE ! Load & Verify CS-RAM/funct. m. ! ucode. CIBCA EEPROM IS NOW LOADED WITH V3_EEPROM MICROCODE. n. ! DS> clean-up from EVGDA, allows proceeding DS> ABORT ο. ! directly to EVGAx Functional Diags.

- 7. *** COORDINATE WITH CUSTOMER/CLUSTER *** Perform an orderly shutdown of this system without using "Automatic Reboot", if not performed in step # 6 already.
- 8. *** OPTIONAL VERIFICATION OF CIBCA WITH NEW V5.3 CIBCA.BIN *** CSSE recommends these diags to minimize customer data-integrity risks. Verify CIBCA with "EVGAA-4.2 & EVGAB-4.2" CI-Functional-DIAGS. from DIAG-REL-31 Media BL-FI08F-DE, using newest "EBSAA" DS> available (Version 10.10, DIAG-REL-31 advised).

NOTE 1: CI-BUS Loopback cables (12-19907-01 x2 Attenuator Pad; 70-18530-00 x 4 Modularity Cables) are recommended with CI-Functional & CIBCA-Repair diags. Refer to CIBCA User's Guide Page 3-4 for cabling help. This avoids false diag. errors when receiving "live" VMS Virtual-Circuit startup (SCS-handshake) request datagrams: Diags cannot talk with VMS.

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NOTE 2: CI Functional Level Testing is documented in CIBCA User's Guide Page 3-14.

a. === BOOT NEWEST "EBSAA" DIAG. SUPV (DS>) FROM RX50 OR DISK. b. === PLACE BL-FI08F-DE "CI-FUNCTIONAL-DIAG FLOPPY" IN CSA1: c. DS> SET LOAD CSA1:[SYSMAINT] ! Load CI-FUNCT. Part-I d. DS> LOAD EVGAA e. DS> HELP EVGAA ATTACH CIBCA ! Help for CIBCA attach. f. DS> ATTACH CIBCA HUB PAAO BI# BR# CI# ! Attach CIBCA. g. DS> SELECT PAA0 ! Select PAA0 for testing. h. DS> SET EVENT FLAG 1 ! Load new CIBCA.BIN V5.3 of ! BL-FI08F-DE. i. DS> SET FLAGS TRACE ! Print subtest-titles as executed. j. === INSTALL CI-BUS LOOPBACK CONNECTORS, IF INTENDED. k. DS> START/PASS:5 ! EVGAA only has "DEFAULT" section. ! On error, use REPAIR-DIAGS ! ! Clean-up for EVGAB 1. DS> ABORT m. DS> LOAD EVGAB ! Load CI-FUNCT. Part-II ! No need to reload CIBCA.BIN n. DS> CLEAR EV FL 1 o. DS> START/PASS:5 ! EVGAB only has "DEFAULT" section. ! On error, use REPAIR-DIAGS ! p. DS> EXIT q. === REMOVE CI-BUS-LOOPBACK CABLES, if installed, & RECONNECT CIBCA TO SC008 ! r. Diagnostic Verification complete.

9. *** COORDINATE WITH CUSTOMER/CLUSTER *** Reboot customer VMS software.

- 10. Update Site Management Guide to reflect this FCO.
- 11. Report this FCO activity on the LARS form using the "Fail Area/ Module/FCO/Comments" columns as follows: "FCO CIBCA-I001" (See FCO Page 11 for example).

SECT. II-CIBCA.BIN V5.3 UPGRADE PROCEDURES FOR VAX 85X0/8700/8800/897X

ABSTRACT: This procedure updates the CIBCA.BIN file to V5.3 on the VAX85X0/8700/8800/897X console media. EEPROM "SELF-TEST" microcode is also reprogrammed using EVGDA if not at version V3_EEPROM, as determined from low-word of "SHOW CLUSTER/CONT, ADD RP_REV" DCL-command-display.

1. Log into the VMS operating system, Field account, on system to be upgraded.

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- 2. There are 3 methods for upgrading CIBCA.BIN on VAX 85X0/8700/8800/ 897X Console Media, dependent on available/ordered VAX-DIAG-REL-31 media:
 - a. If DIAG-REL-31 SDC Field Service ADS Update Magtape Media available:
 - # ZE999-HM (ADS FS-UPDATE "MAGTAPE ALL VAX FAMILY DIAGS"); or
 - # BB-FG87J-DE ("VAX 82/83XX CMPLT. DIAG SET"); or
 - E-NET COPY FROM: "VOLKS::CLUSTER\$REV:CIBCA_V5003.BIN";

Then go to step # 3

b. If P/N BL-FJ11D-ME "CIBCA Microcode Update Floppy", or P/N BL-FI48E-ME "RX98 CI VMB System Code Floppy", is available:

Then go to step # 4

c. If VAX 85X0/8700/8800/897X Version-7.0 Console Software Package from VAX-DIAG-REL-31, has been installed on PRO38N RD52/ Winchester:

NOTE: In this case, CIBCA.BIN V50003 is already installed on RD52, DW2:[USERFILES]CIBCA.BIN. However, CIBCA EEPROM "Self-

Test" microcode version should be checked for Version EEPROM_V0003.

Then go to step # 5

ADS F.S. UPDATE MAGTAPE OR E-NET COPY OF CIBCA.BIN V5.3

3. Procedure to copy "CIBCA.BIN" (V50003) from VMS Magtape Media to PRO38N RD52-Winchester Media, using PRO38N "SCRATCH" RX50 Floppy to avoid VMS-TO-RD52/Winchester "WRITE" RESTRICTION.

Copy CIBCA_V5003.BIN from Field-Service ADS Update Magtape/Floppy, or from ENET interchange media (magtape, RX50, etc.) to:

SYS\$COMMON: [SYSMAINT]CIBCA_V5003.BIN

Install a "scratch", write-enabled RX50 floppy (or suitable, formatted "work"/usable floppy) in the VAX85X0/8700/8800/897X PRO38N Console Floppy DZ1: (VMS = CSA1:)

NOTE: "P" = PRO38N-DCL prompt; "\$" = VMS-DCL prompt; ">>>" = PRO-CONSOLE Task.

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      |
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Proceed to Sub-Step k. If using pre-formatted ODS-1 RX50.

```
a. $ Ctrl-P (^P) ! Exit Console "VMS-Prog." mode.
   b. >>> EXIT ! Exit PRO Console Task.
   c. P INIT DZ1: UCODE ! Create ODS-1 format on scratch RX50.
   d. P SET DEFAULT DZ1: ! Set Default dir., for PRODCL$.
   e. P CREATE/DIRECTORY [USERFILES] ! Conventional dir.
   f. P SET DEFAULT DW2:[CONSOLE]
                                  ! Default dir. for
                                     ! CONSOLE task.
   g. P DISMOUNT DZ1: ! Prepare VMS MOUNT.
   h. === OPEN & SHUT DZ1: DRIVE DOOR TO ENABLE VMS/PRO REMOUNT.
   i. P RUN CONTROL ! Restart PRO38N Console task.
   j. >>> SET TERMINAL PROGRAM ! Console "VMS Prog" mode.
Start here if "WORK" ODS-1 formatted RX50 is available.
   k. $ MOUNT/OVER=IDENT CSA1: ! Mount scratch under VMS.
   1. $ COPY/CONTIGUOUS
                                     ! Contig. copy of new CIBCA.BIN
       _From: SYS$COMMON:[SYSMAINT]CIBCA_V5003.BIN ! to
       _To:
              CSA1:[USERFILES]CIBCA.BIN
                                            ! RX50.
   m. $ SET DEFAULT CSA1:[USERFILES] ! Set VMS Default dir.
   n. $ SET PROT=(W:RWED) CIBCA.BIN ! Avoid PRODCL$ UIC
```

! prot. problems. o. \$ DISMOUNT CSA1: ! Prepare for PRODCL\$ mount. p. === OPEN & SHUT DZ1: DRIVE DOOR TO ENABLE VMS/PRO "REMOUNT". q. \$ Ctrl-P (^P) ! Exit console "VMS Proq." mode. r. >>> EXIT ! Exit PRO "Console Task". s. P SET DEFAULT [000000] ! DW2: [USERFILES] "home" dir. t. P SET/PROTECTION USERFILES.DIR (W:RWED) ! Enable writing ! to DW2: [USERFILES] directory. u. P SET DEFAULT DW2:[USERFILES] ! Default dir. v. P RENAME CIBCA.BIN CIBCA.OLD ! Rename old CIBCA.BIN ! on RD52 Winchester. w. P MOUNT DZ1: ! Mount "scratch" RX50 under PRODCL\$. x. P SET DEFAULT DZ1:[USERFILES] ! Prepare for file-copy. y. P COPY/CONTIG CIBCA.BIN DW2:[USERFILES]CIBCA.BIN ! Copy new CIBCA.BIN to RD52. z. P SET DEFAULT DW2: [CONSOLE] ! Prepare for CONSOLE task. aa. P RUN CONTROL ! Restart PRO38N Console task. ab. >>> SET TERMINAL PROGRAM ! Console "VMS Prog" mode.

Proceed to step # 5

USING DIAG-REL-31 RX50-FLOPPY MEDIA TO UPDATE CIBCA.BIN V5.3
4. Procedure to *** DIRECTLY COPY *** "CIBCA.BIN" (V50003) FILE:
FROM >>> DIAG-REL-31 RX50-FLOPPY MEDIA "CIBCA UCODE UPDATE
(BL-FJ11D-ME)" OR "CI/VMB NAUTILUS CONSOLE UPDATE
(BL-FI48E-ME)" .
TO >>> PRO38N RD52-WINCHESTER & SYS\$COMMON:[SYSMAINT].

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Insert BL-FJ11D-ME or BL-FI48E-ME RX50 floppy in PRO38N DZ1: (VMS CSA1:) floppy-drive, with "write-protect" tab removed (on right corner of media), to avoid MOUNT-reported errors during VMS-CSA1: "MOUNT". Note that either RX50-floppy media contains CIBCA.BIN Version V5.3.

e. === OPEN & SHUT DZ1: DRIVE DOOR TO ENABLE VMS/PRO "REMOUNT". f. \$ Ctrl-P (^P) ! Exit Console "VMS-Prog." mode. q. >>> EXIT ! Exit PRO Console Task h. P SET DEFAULT DW2:[000000] ! [USERFILES] "home" dir. i. P SET/PROTECTION USERFILES.DIR (W:RWED) ! Enable writing ! into DW2: [USERFILES] directory. j. P SET DEFAULT [USERFILES] ! Default dir. to DW2: ! [USERFILES] k. P RENAME CIBCA.BIN CIBCA.OLD ! Rename old CIBCA.BIN. 1. P MOUNT DZ1: ! Mount "scratch" RX50 under PRODCL\$. m. P SET DEFAULT DZ1:[USERFILES] ! Prepare for file-copy. n. P COPY/CONTIG CIBCA.BIN DW2:[USERFILES]CIBCA.BIN ! Contig. COPY of new CIBCA.BIN to RD52 o. P SET DEFAULT DW2:[CONSOLE] ! Prepare for PRO CONSOLE task. ! Restart PRO38N Console task. p. P RUN CONTROL q. >>> SET TERMINAL PROGRAM ! Enter Console "VMS Prog" mode.

Proceed to step # 5

COMMON CIBCA MICROCODE UPDATE: EEPROM, VERIFICATION, REBOOT

- 5. Verify CIBCA EEPROM "Self-Test" microcode version, in low-word of RP_REV field of "SHOW CLUSTER/CONT & ADD RP_REV" display. Only 2 EEPROM versions have been released: 0002 & 0003; any other values indicate CIBCA hardware failure or EEPROM mis-programming error.
 - a. RP_REV = xxxx0003: EEPROM is current @ V3. Go to step # 6.

V3_EEPROM has been set by Mfg. since Q1-FY88; CIBCA.BIN V4.3 (DIAG-REL-30) was 1st SDC-released version with V3_EEPROM; pre-released V4.3 was (V3_EEPROM) only available from CSSE via ENET previously.

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b) RP_REV = xxxx0002: EEPROM is out of date @ V2_EEPROM version.

V2_EEPROM may cause false Link/T1025 errors on "self-test". UPDATE EEPROM using "EVGDA EEPROM PROGRAM UTILITY" as follows:

*** COORDINATE SYSTEM-SHUTDOWN WITH CUSTOMER/CLUSTER ***

a. \$ @SYS\$SYSTEM:SHUTDOWN ! Perform orderly shutdown.

- b. === BOOT NEWEST "EZSAA" DIAG. SUPV (DS>) FROM RX50 OR DISK.
- c. === PLACE BL-FJ11D-ME "CIBCA UCODE UPDATE FLPY" IN CSA1:

d. DS> SET LOAD CSA1:[SYSMAINT] ! Load EEPROM PGRM UTIL. e. DS> LOAD EVGDA f. DS> HELP EVGDA ATTACH ! CIBCA attach help. g. DS> ATTACH NBIA HUB NBIA0 x ! NBIA loq. unit #x h. DS> ATTACH NBIB NBIAO NBIBO y z! BI #y, BI node #z i. DS> ATTACH CIBCA NBIBO PAA0 mm 4 nn ! BI node #mm, ! BR level 4, CI node #nn ! Select Device for Test j. DS> SELECT PAA0 k. DS> START ! EVGDA "DEFAULT" section will test & ! program EEPROM ! Verify EEPROM ucode. 1. DS> START/SECTION=VERIFY m. DS> START/SECTION=LOAD_UCODE ! Load & Verify CS-RAM with ! functional ucode. O. === CIBCA EEPROM IS NOW LOADED WITH V3_EEPROM MICROCODE. p. DS> ABORT ! DS> clean-up from EVGDA, allows proceeding ! directly to EVGAx Functional Diags.

- 6. *** COORDINATE WITH CUSTOMER/CLUSTER *** Perform an orderly shutdown of this system without using "Automatic Reboot", if not performed in Step # 6 already.
- 7. *** OPTIONAL VERIFICATION OF CIBCA WITH NEW V5.3 CIBCA.BIN *** CSSE recommends these diags to minimize customer data-integrity risks. Verify CIBCA with "EVGAA-4.2 & EVGAB-4.2" CI-FUNCTIONAL-DIAGS from DIAG-REL-31 Media BL-FI08F-DE, using newest "EZSAA" DS> available (Version 10.10, DIAG-REL-31 advised).

NOTE 1: CI-BUS Loopback cables (12-19907-01 x2 Attenuator Pad; 70-18530-00 x 4 Modularity Cables) are recommended with CI-FUNCTIONAL & CIBCA-Repair diags. Refer to CIBCA User's Guide Page 3-4 for cabling help. This avoids false diag errors when receiving "live" VMS Virtual-Circuit startup (SCS-handshake) request datagrams: Diags cannot talk with VMS.

NOTE 2: CI Functional Level testing is documented in CIBCA User's Guide Page 3-14.

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a. === BOOT NEWEST "EZSAA" DIAG. SUPV (DS>) FROM RX50 OR DISK. b. === PLACE BL-FI08F-DE "CI-FUNCTIONAL-DIAG FLPY" IN CSA1: c. DS> SET LOAD CSA1:[SYSMAINT] ! Diag/CI-ucode load-path d. DS> LOAD EVGAA ! Load CI-FUNCT. Part-I e. DS> HELP EVGAA ATTACH_CIBCA ! Help for CIBCA attach. f. DS> ATTACH NBIA HUB NBIA0 x ! NBIA log. unit #x g. DS> ATTACH NBIB NBIA0 NBIB0 y z ! BI #y, BI node #z h. DS> ATTACH CIBCA NBIB0 PAA0 mm 4 nn ! BI node #mm, ! BR level 4, CI node #nn i. DS> SELECT PAA0 ! Select Device for Test j. DS> SET EVENT FLAG 1 ! Load new CIBCA.BIN V5.3 from ! BL-FI08F-DE in DS> load-path. ! Print subtest-titles as executed. k. DS> SET FLAGS TRACE === INSTALL CI-BUS LOOPBACK CONNECTORS, IF INTENDED. 1. m. DS> START/PASS:5 !EVGAA only has "DEFAULT" section. ! On error, use REPAIR-DIAGS !! DS> ABORT ! Clean-up for EVGAB n. DS> LOAD EVGAB ! Load CI-FUNCT. Part-II ο. DS> CLEAR EV FL 1 ! No need to reload CIBCA.BIN р q. DS> START/PASS:5 ! EVGAB only has "DEFAULT" section. ! On error, use REPAIR-DIAGS !! r. DS> EXIT s. === REMOVE CI-BUS-LOOPBACK CABLES, if installed, & RECONNECT CIBCA TO SC008 ! t. Diagnostic Verification complete: GO TO NEXT STEP.

- 8. *** COORDINATE WITH CUSTOMER/CLUSTER *** Reboot customer VMS software application, using standard customer boot procedures.
- 9. Update Site Management Guide to reflect this FCO.
- 10. Report this FCO activity on the LARS form using the "Fail Area/ Module/FCO/Comments" columns as follows: "FCO CIBCA-I001" (See below for example).

LARS

	USA	GIA	EUROPE
Activity -			
Contract and Warranty	W	U	Y
Non Contract/Non Warranty	F	F	F
DEC Option	CIBCA	CIBCA	CIBCA
Type of Call	М	М	М
Action Taken	D	D	I
Fail Area-Module-FCO-Commen	ts		
	CIBCA-I001	CIBCA-I001	CIBCA-I001

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