[TD 2651-CR] AlphaServer GS60/GS140 Console Upgrade /Firmware CD V5.4 - BLITZ

Unique Id: 009D81A1-6F3D9E80-1C02A1

SOURCE:   Compaq Computer Corporation          INFORMATION    BLITZ

INFORMATION BLITZ TITLE:

    AlphaServer GS60/GS140 Console Upgrade from AlphaSystems Firmware CD V5.4

DATE: May 10,1999

INFORMATION BLITZ #: TD 2651-CR

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DEPARTMENT: AlphaServers, HPSD
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PRODUCT NAME(S) IMPACTED: AlphaServer GS60/GS140

PRODUCT FAMILY(IES):

Storage
Systems          X
Networks
PC
Software
Other (specify)

PRODUCT NUMBERS:  AlphaServer GS60, AlphaServer GS140


PROBLEM STATEMENT:

Following the standard procedure to boot the AlphaSystems Firmware
Update CD V5.4 on AlphaServer GS60 and GS140 systems may
intermittently fail.


PROBLEM SYMPTOM:

After booting the CD and after the program reports

    "Starting new console, Please wait a minute..."

an error message like the following example may sometimes be reported:

    *** Console Error, CPU 4, Restarting ***
    halt code = 2, PC = 1a730

```
SOLUTION:

If this occurs on your system, you can use the CD to perform the
firmware update, by using the following workaround procedure:

   1) Re-initialize the system via the "init" console command.

   2) Enter the "lfu" command at the console prompt, and respond to
      the prompts as shown in the following example :

P00>>>lfu

          ***** Loadable Firmware Update Utility *****

Select firmware load device (cda0, dva0, ewa0), or
Press <return> to bypass loading and proceed to LFU: cda0

Please enter the name of the firmware files list, or
Press <return> to use the default filename [GS140FW]: <hit enter key>

Copying GS140FW from DKB400.4.0.6.1 .
Copying [gs140]T6README from DKB400.4.0.6.1 .
Copying [gs140]T6SRMROM from DKB400.4.0.6.1 ..
   .
   <etc., etc.,  Firmware Update Program starts>
   .
   .
UPD>

      3) From this point on, you can run the update program in the normal
         manner.


ADDITIONAL COMMENTS:

The problem will be corrected in the next release.
```

```
<>UPDATE /TEXT_UPDATE/UNIQUE_IDENTIFIER="009D81A1-6F3D9E80-1C02A1"-
 /TITLE="[TD 2651-CR] AlphaServer GS60/GS140 Console Upgrade /Firmware CD V5.4 - BLIT
 /BADGE=(AUTHOR="999997",ENTER="166500",MODIFY="",-
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 MODIFY="",EDITORIAL_REVIEW="LAURIE REILLY",TECHNICAL_REVIEW="ROGER ALLEN")-
 /DATE=(AUTHOR="14-MAY-1999",ENTER="14-MAY-1999",-
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/FLAGS=(USA_CUSTOMER_READABLE,NOPOST_MESSAGE_DISPLAY,NOLOCAL,-
EUR_CUSTOMER_READABLE,GIA_CUSTOMER_READABLE,NOINIT_MESSAGE_DISPLAY,-
EDITORIAL_REVIEWED,FIELD_READABLE,FLASH,TECHNICAL_REVIEWED,READY)
```