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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

INFORMATION BLITZ TITLE:

CAUTION When Handling LB1X PRINTERS Power Supply Unit

DATE: May 6, 1999

INFORMATION BLITZ #: 2649-CR

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PRODUCT NAME(S) IMPACTED: P6327, P6390, LB10, LB11, LB12, LB13,
LB14, and LB15

PRODUCT FAMILY(IES):

Storage

Systems

Networks

PC

Software

Other (specify) X Printers

PRODUCT NUMBERS: P6327, P6390, LB10, LB11, LB12, LB13,
LB14, and LB15

PROBLEM STATEMENT:

BANQIT's Factory Division (formally BCFI) has in one case observed during assembly of the printer PSU, the component R130 could contact the chassis.

PROBLEM SYMPTOM:

This LB-printer series is a safety CLASS 1 product (all accessible metal parts are connected to protective ground or earth), this means if a printer is connected to a CLASS 1 protected grounded outlet and an electrical circuit contacts the chassis, the main power fuse will open.

** If the above safety grounding and input voltage information is neglected and the printer is not plugged into A properly grounded voltage receptacle, an injury to a user or field engineer may occur.

SOLUTION:

In production BANQIT has introduced an insulation protection cover between the component R130 and the chassis to prevent future risk.

During printer installation, usage or maintenance, check for a grounded outlet before powering on. When working with the PSU, handle it carefully and always make sure no possible contact of R130 with the chassis exists and a grounded power outlet is in use.

ADDITIONAL COMMENTS:

Additional information can be found in the INSTALLATION chapter of the USER-GUIDE.

For additional information contact:

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