[TD 2639-CR] AlphaServer DS20 Firmware Reqs - 3 GB Memory or > - BLITZ

Unique Id: 009D6DD8-B30E5F00-1C02A1

SOURCE: Compaq Computer Corporation   INFORMATION   BLITZ

INFORMATION BLITZ TITLE: Compaq AlphaServer DS20 firmware requirements
    for supporting 3GB of Memory or greater

DATE: 14 April 1999

INFORMATION BLITZ #: TD 2639-CR

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DEPARTMENT: Systems Engineering and Options (SEO)

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PRODUCT NAME(S) IMPACTED: {the highest level product name affected}

PRODUCT FAMILY(IES): {Check all that apply}   PRODUCT NUMBERS:

Storage   ___   _____
Systems   _X_   _DS20 platform__
Networks   ___   _____
PC   ___   _____
Software   ___   _____
Other (specify) ___   _____

PROBLEM STATEMENT:

The Compaq AlphaServer DS20 system revenue shipped with SRM
console V5.4-3. SRM console V5.4-3 does not support 3GB of
memory on the AlphaServer DS20 platform.

This blitz lists the recommended DS20 SRM console requirements
for supporting 3GB of memory and greater.

PROBLEM SYMPTOM:

The Compaq DS20 AlphaServer configured with 3GB of memory or greater
will fail on power on self-test with an SRM console less than V5.4-6.

SOLUTION:

Update the SRM console to the recommended supported console for
3GB-4GB of memory, SRM console V5.4-19 or greater.

ADDITIONAL COMMENTS:

1. Updated SRM console for the Compaq AlphaServer DS20 is
   available at:

http://ftp.digital.com/pub/DEC/Alpha/firmware/interim/ds20/


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