

Unique Id: 009D53E7-C38B2580-1C02A1

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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

INFORMATION BLITZ TITLE: New Mainboard LB1X Passbook Printer

DATE:17-MAR-1999

INFORMATION BLITZ #: TD 2621-CR

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DEPARTMENT:Attended Service Points BCFI Sweden

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PRODUCT NAME(S) IMPACTED: LB1X printer serie

PRODUCT FAMILY(IES):

PRODUCT NUMBERS:

Storage _____

Systems _____

Networks _____

PC _____

Software _____

Other (specify) Printer

LB10/11/12/13/14/15

PROBLEM STATEMENT:

Due to EOL of several components on the present 6-layer Mainboard, BCFI is introducing a new 4-layer Mainboard effective 990301.

PROBLEM SYMPTOM:

To replace the mainboard on different printers with different configurations BCFI has mainboard KITS which includes the necessary parts (power cable,firmware PROMs).

SOLUTION:

If the customer has printer:

Order number KIT:

LB12 FD-88719-01

LB15 FD-88719-01

LB10 FD-89990-01

LB10 detached PSU FD-89998-01

LB11 with CAERE OCR FD-79067-01

LB11 with REQOGNITION OCR and detached PSU FD-79068-01

LB11 others	FD-89999-01
LB13	FD-89990-01
LB14	FD-79067-01
Mainboard PCB LB12/15	FD-88719-01
Mainboard PCB LB10/11/13/14	FD-88720-01

ADDITIONAL COMMENTS:

For Dutch customer NS and Austrian customer BB keep ordering the 8-layer mainboard due to customer specific firmware.

Mainboard 8-layer (BB/NS) Partnumber:29-32931-01

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