[TD 2617-CR-A] Updated Info for DECwindows Motif V1.2-5 for OpenVMS VAX 7.1,7.

Unique Id: 009D559E-A2651420-1C02A1

SOURCE: Compaq Computer Corporation   INFORMATION   BLITZ

NOTE: This BLITZ supersedes TD 2617-CR dated 16-MAR-1999. That
      Blitz should be disregarded. See the information below.

INFORMATION BLITZ TITLE:
[UPDATED INFORMATION] DECwindows Motif v1.2-5 for OpenVMS VAX 7.1, 7.2

DATE: March 19, 1999

INFORMATION BLITZ #: TD 2617-CR-A

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PRODUCT NAME(S) IMPACTED: DECwindows Motif for OpenVMS VAX v1.2-5

PRODUCT FAMILY(IES):   PRODUCT NUMBERS:

Storage   ___   _____
Systems   ___   _____
Networks   ___   _____
PC   ___   _____
Software   _Y_   _____
Other (specify) ___   _____

[URGENT] UPDATED INFORMATION:

PROBLEM STATEMENT:

A previous BLITZ (TD 2617-CR) concerning a problem installing
DECwindows Motif Version 1.2-5 for OpenVMS VAX should be disregarded.
We apologize for any inconveniences this has created.

SOLUTION(s):

Presently there are two distinctly different kits for the installation

of DECwindows Motif for OpenVMS VAX software. As per the DECwindows
Motif Version 1.2-5 for OpenVMS Installation Guide, Page 1-3, Section
1.3, Prerequesites for the Installation Procedure:

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 Operating System                               Installation Method
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 OpenVMS Alpha Version 7.1 (or Higher)    POLYCENTER Software
 OpenVMS VAX Version 7.1 (or Higher)      Installation Utility

 OpenVMS Alpha Version 6.2xx                    POLYCENTER Software
 OpenVMS VAX Version 6.2xx                      Installation Utility

 VMS VAX Version 5.5-2                          VMSINSTAL Procedure
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It was learned that a customer had made use of an undocumented and
unsupported feature that permitted the installation of OpenVMS
DECwindows Motif v1.2-5 from TK50 tape on his OpenVMS v7.1 system
using the VMSINSTAL procedure.

The VMSINSTAL-able, DECwindows Motif v1.2-5 TK50 tape kit is intended
for VMS VAX v5.5-2 ONLY! Do not attempt to install this VMSINSTAL
tape kit on any VAX systems that are not running VMS VAX v5.5-2.

If you are operating an OpenVMS VAX Version 6.2 (or higher) system and
you have been shipped DECwindows Motif v1.2-5 on TK50 Tape, please
contact your local Compaq Sales Representative and inquire about
exchanging the TK50 media for the proper installation media intended
for your operating system environment.

If you have mistakenly used the VMSINSTAL method to load Decwindows
Motif v1.2-5 on any post-v5.5-2 system, the only supported methods of
recovery are:

1) Restore the system backup that was made before the Decwindows Motif
   installation.

2) Reinstall the VMS operating system.

ADDITIONAL COMMENTS:

The situation reported in this document is only present when a user
attempts to use VMSINSTAL to install DECwindows Motif V1.2-5 on a VAX
system running a version other than VMS V5.5-2. Since Alpha systems
use PCSI only, the Alpha-based kits are unaffected.

    ****************************< NOTICE >****************************

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