

Unique Id: 009D4730-5D8D0BE0-1C02A1

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SOURCE: Compaq Computer Corporation INFORMATION BLITZ

NOTE: This BLITZ supersedes TD 2610-CR-A dated June 4, 1999. That Blitz should be disregarded. See the information below.

INFORMATION BLITZ TITLE:

UPDATE ON Errors from Oracle 8.0.4.x w/DIGITAL UNIX and
EV6 Under Heavy Load

DATE: June 14, 1999

INFORMATION BLITZ #: 2610-CR-B

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DEPARTMENT: UNIX Business Segment

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PRODUCT NAME(S) IMPACTED: DIGITAL UNIX V4.0E

PRODUCT FAMILY(IES):

Storage
Systems
Networks
PC
Software X
Other (specify)

PRODUCT NUMBERS: DIGITAL UNIX V4.0E

PROBLEM STATEMENT:

Customers who ran successfully with heavy loads on EV56 Tlasers under DIGITAL UNIX, Oracle 8.0.4.x have reported experiencing fatal "ORA 600 [512] Error." after upgrading to EV6 CUPs.

This problem only manifests itself in rare cases when running heavy loads, as with Oracle, SAP, etc.

SOLUTION:

The fix for this problem is contained in the latest firmware CD V5.4. Use your normal support channels for obtaining this CD.

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