[TD 2582-CR] BA356 Documentation Error (Drive Fault LED) - BLITZ

Unique Id: 009D1CF0-FBB5D6E0-1C02A1

SOURCE: Compaq Computer Corporation   INFORMATION   BLITZ

INFORMATION BLITZ TITLE:

        BA356 Documentation Error (Drive Fault LED)

DATE: 24-DEC-1998
INFORMATION BLITZ #: 2582-CR

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PRODUCT NAME(S) IMPACTED: BA356 Shelfs

PRODUCT FAMILY(IES):		PRODUCT NUMBERS:
Storage	_X__	BA356 Shelf
Systems	___	_____
Networks	___	_____
PC	___	_____
Software	___	_____
Other (specify)	___	_____

PROBLEM STATEMENT:

    Documentation Error MAY Lead to Drive Fault LED Problems in
    BA356 Configurations.

PROBLEM SYMPTOM:

    If a BA35X-ME terminator is placed in the connector behind
    slot 1, it will cause the SCSI bus in the shelf to be double
    terminated. This has been observed to cause some Drive Fault
    LED's to be turned on as a result of this improper termination.

SOLUTION:

    If you are experiencing Drive Fault LED problems in BA356,
    Shelves, ensure that there is NO terminator plugged into the module
    Connector behind slot 1. That connector position CANNOT be used

for storing a terminator module (BA35X-ME). It is only there for
storing an unused jumper module (BA35X-MF). You may remove the
terminator, by removing the Blower assembly at the rear of the unit
that is behind slots 1/2/3.

  MATERIAL AVAILABILITY:

      N/A

  ADDITIONAL COMMENTS:

\   The official addendum document is available at:
\   http://prosic.cxo.dec.com/PUBS/STORAGE/EK-SBBIO-UP-A01.PDF

      The "StorageWorks SBB Shelf I/O Modules User's Guide"
      (P/N EK-SBBIO-UG.A01, April 1997) in the "Shelf configuration"
      section, on pages 1-11, and 1-12, incorrectly states that the
      connector behind slot 1 may be used to store the BA35X-ME if the
      shelf is being used in single bus configuration. In single-bus
      configuration, a BA35X-MF would be placed the connector behind
      Slot 6.

      The StorageWorks UltraSCSI SBB Shelf Users Guide (DS-BA356 Series)
      (P/N EK-BU356-UG.A01), though not stating the improper storage of
      a terminator in connector behind slot 1, does have errors in
      illustrations in chapter 3 that are incorrect.   Future releases
      of these manuals will contain corrections (if the manuals are
      republished).

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