

Anritsu's worldwide policy of delivering superior customer satisfaction has demanded a stringent program of continuous development to meet or exceed our customers' expectations.

A recent survey carried out by Anritsu revealed that the most important factor when choosing a calibration supplier is turnaround times. We all know that long turnaround times mean lengthy delays and ultimately a loss in revenue. The longer the delay.....the bigger the loss.

We at Anritsu recognise the importance of reducing turnaround times and reducing your loss. Our on going developments of custom built automated test systems coupled with an extensive investment in the form of spare parts, have ensured that we have met our target of **five days turnaround** for calibration and repair consistently month on month since new procedures were implemented in July 2002.



• Extended warranties

Anritsu can offer a range of Support Contracts tailored in accordance with your own specific requirements for your existing equipment. Or why not take out an extended warranty at the point of sale. You'll have the peace of mind knowing that should you have any problems during this warranty period, your equipment will be repaired, as a priority, and at no extra charge.

The European Service Centre, based at Luton, is accredited to ISO9001 and our calibration process follows ISO17025. In addition to offering traceable calibration on all Anritsu products our optical calibration facility has been UKAS accredited since early 1990.

With over a 100 years of experience in product sales and customer service, we are confident that, service for service, our prices are the most competitive around.

Putting the customer **First!**

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Anritsu Limited's extensive range of services include:

• Flexible contracts

With the Anritsu range of contracts, we are confident that there is something for everyone. Their modular conception means you can add them together to create a calibration and/or maintenance solution which is unique to you, and one that will exactly match your company's requirements.

• Priority turnaround

Need it quickly, no problem! For a small premium we'll prebook your instrument and put you to the top of our list, ensuring you get it back as quickly as possible.

• While-you-wait

If your requirement is extremely urgent, call us, we may be able to calibrate it while you wait.

• On-site calibrations

If you can't afford to be without your equipment for any length of time, even for calibration, don't despair. We will come to you! An on-site calibration ensures that down time is kept to an absolute minimum.

• Recall service

Let Anritsu take care of your calibrations by recalling your equipment, calibrating it and returning it to you, saving you administration time and money.

Calibrations that are traceable to National Standards

Today the industry demands traceability on all calibration measurements, a UKAS accredited calibration provides you, our customer, with the ultimate confidence that a calibration has been completed using technically approved procedures and to a recognised level of traceability.

Our Service Centre is also BS EN ISO9001 accredited and our calibration process follows BS EN ISO 17025.



Certificate No. FS22679



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